Faculty Information

UF Health
UNIVERSITY OF FLORIDA HEALTH

UF Department of Anesthesiology
College of Medicine
UNIVERSITY of FLORIDA
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Overview of UF Health

University of Florida Health is the Southeast’s most comprehensive academic health center and part of one of the nation’s Top 10 public research universities, unique for our diverse constellation of health colleges, centers and institutes, and our hospitals, faculty practices and patient care programs. With main campuses in Gainesville and Jacksonville and more than 26,000 faculty and staff, UF Health includes six health colleges, nine research institutes and centers, two major teaching hospital systems, dozens of physician medical practices and outpatient services throughout North Central and Northeast Florida, and two veterinary hospitals. We are dedicated to providing high-quality education, research, patient care and public service.

UF Health is headquartered in Gainesville, where the colleges, several hospitals, research institutes and centers are located on UF’s main campus. UF Health also operates an academic health center in Jacksonville.

UF Colleges
- Medicine
- Dentistry
- Nursing
- Pharmacy
- Public Health and Health Professions
- Veterinary Medicine

UF Research Institutes and Centers
- Evelyn F. and William L. McKnight Brain Institute of UF
- Norman Fixel Institute for Neurological Diseases at UF Health
- UF Clinical and Translational Science Institute
- UF Diabetes Institute
- UF Emerging Pathogens Institute
- UF Genetics Institute
- UF Health Cancer Center
- UF Institute for Child Health Policy
- UF Institute on Aging

UF Health
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Education
From the time of the health center’s founding in 1956, we have operated as a single academic enterprise dedicated to training a variety of professionals and introducing knowledge that will safeguard the health of Florida’s citizens. UF Health encompasses the Gainesville-based colleges of Dentistry, Medicine, Nursing, Pharmacy, Public Health and Health Professions, and Veterinary Medicine; the UF Health Shands family of hospitals; the UF Health Jacksonville hospitals; and an academic campus in Jacksonville that is home to the UF College of Medicine – Jacksonville and includes degree programs offered by the colleges of Nursing and Pharmacy. The colleges offer the full continuum of higher education to undergraduates, professional students and advanced postdoctoral students. Together with clinical programs and services across all six colleges, UF Health is helping to create Florida’s future health care workforce.

Patient Care
Our outstanding UF College of Medicine faculty physicians, nurses and staff across UF Health serve patients from all 67 Florida counties, from throughout the nation and from more than 30 countries each year. The UF Health family of hospitals encompasses two major teaching hospital systems, UF Health Shands Hospital in Gainesville and UF Health Jacksonville, each with a state-designated Level 1 trauma center and an emergency air and ground transport program serving neonatal, pediatric and adult patients. UF Health Shands Hospital includes UF Health Shands Children’s Hospital, UF Health Shands Cancer Hospital and two new specialty hospitals that opened in December 2017 — UF Health Heart & Vascular Hospital and UF Health Neuromedicine Hospital. The system also includes two specialty hospitals in Gainesville: UF Health Shands Rehab Hospital in affiliation with Select Medical and UF Health Shands Psychiatric Hospital. Specialty hospitals opened in December 2017 — the UF Health Heart & Vascular Hospital and the UF Health Neuromedicine Hospital. UF Health North medical center opened in Jacksonville in May 2017.

92,046
inpatient admissions
(excluding newborns)

1.64 million
physician outpatient visits

Data from Fiscal Year 2018
UF Health has a network of outpatient rehabilitation centers, two home health agencies and more than 100 physician practices throughout North Central and Northeast Florida. UF Health Shands also owns a minority interest in three community hospitals in Lake City, Live Oak and Starke. In addition, UF Health has a robust statewide presence, with satellite medical, dental and nursing practices staffed by UF Health professionals and affiliations with community-based health care facilities stretching from Miami to Orlando and the Florida Panhandle. UF Health also is home to UF Veterinary Hospitals, which includes a small animal hospital and a large animal hospital.

Research
UF is home to nine research institutes and centers where world-class scientists collaborate on studies ranging from genetic dysfunction at the molecular level through nationwide health information programs aimed at advancing precision health for the world’s population.

Each institute serves as an umbrella under which hundreds of researchers and faculty members from across UF and other institutions share their knowledge and expertise. This system allows fresh ideas to flourish and creates a combined energy that advances science in new ways.

Fueled by a combined total of more than $410 million in research funding, experienced scientists at UF Health’s research centers and institutes guide newly minted Ph.D.s to ensure that tomorrow’s health leaders learn from and build on today’s successes.

$410 million in research awards

$22.74 million in royalties/licensing (75 percent of UF's total)

Data from Fiscal Year 2018
UF Health Shands

UF Health Shands is a private, not-for-profit hospital system affiliated with the University of Florida. It is part of University of Florida Health, the Southeast’s most comprehensive academic health center, with campuses in Gainesville and Jacksonville.

UF Health Shands is based in Gainesville. It features a teaching hospital, UF Health Shands Hospital, which also includes UF Health Shands Cancer Hospital and UF Health Shands Children’s Hospital; four specialty hospitals — UF Health Shands Rehab Hospital, UF Health Shands Psychiatric Hospital, UF Health Heart & Vascular Hospital and UF Health Neuromedicine Hospital; a network of outpatient rehabilitation centers; and a home health agency. UF Health Shands is affiliated with more than 50 UF Health Physicians primary care and specialty medical practices located throughout North Central Florida. UF Health Shands Hospital is also home to a state-designated Level I trauma center, a Level IV neonatal intensive care unit, a regional burn center and an emergency air and ground transport program.

UF Health Shands has affiliation relationships with four community hospitals located in Lake City, Live Oak, Ocala and Starke. It has built relationships with affiliates throughout the state in services such as cancer, heart surgery, neurosurgery, pediatrics, pediatric cardiology, pediatric nephrology, vascular surgery and addiction medicine. UF Health Shands also is affiliated with urgent care centers in Gainesville and Ocala and collaborates with other hospitals and health care providers to expand clinical programs and research and education efforts.

More than 1,200 UF College of Medicine faculty and community physicians on the UF Health Shands medical staff provide care in more than 100 specialty and subspecialty medical areas, from primary care to highly specialized and complex care, including cancer, heart and vascular, neuromedicine, pediatrics and transplantation services. Each year, patients come to UF Health Shands from all 67 Florida counties, throughout the nation and more than a dozen countries.

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Accolades
UF Health Shands Hospital consistently earns top-50 rankings in multiple medical specialties in the annual listings of America’s Best Hospitals and Children's Hospitals, published by U.S. News & World Report. Additionally, programs have earned their fourth-consecutive Magnet® designation from the American Nurses Credentialing Center, the nursing profession’s most prestigious honor for our outstanding patient care and nursing excellence and innovations in nursing. UF Health Shands was included in Indeed's list of the 2018 Top-Rated Workplaces for hospitals, which recognizes the 25 "Best Hospitals" in the U.S. We are No. 15. Additionally, UF Health Shands was listed among the Becker's Healthcare 2018 list of 100 Great Hospitals in America. The organizations included are nationally recognized for excellence in clinical care, patient outcomes and staff and physician satisfaction, as well as patient satisfaction and industry innovation.

Quality & Service Excellence
Our teams provide comprehensive diagnostic and therapeutic inpatient and outpatient specialty and subspecialty care. Nationally and internationally renowned UF Health faculty physicians collaborate with highly skilled nurses and clinical staff and have access to the latest medical technologies, treatments and research findings. This truly multidisciplinary approach is unique to the academic environment and our patients benefit as we strive to provide the highest standards of quality care, patient safety and hospitable, compassionate service.

Social Responsibility & Charity Care
The UF Health Shands hospital system provided $51.5 million of unsponsored charity care (at cost) last year. Our commitment as a responsible, accountable steward of our resources is the cornerstone of UF Health's not-for-profit mission. UF Health Shands Hospital is among the state's 12 teaching hospitals. We are one of Florida's 14 “safety-net” hospital systems that provide accessible, high-quality health care for all Floridians, regardless of their ability to pay. According to the Safety Net Hospital Alliance of Florida, safety-net hospitals represent 10 percent of the state's hospitals, but they provide 50 percent of the state's charity care and nearly 50 percent of all Medicaid days. Safety-net hospitals also provide 68 percent of the state's graduate medical education. In fiscal year 2018, UF Health Shands provided $61.4 million in unreimbursed charity care (at cost).

Economic Support & Impact
Our health care programs generate a major positive economic impact that supports our local communities and the state of Florida. The patient care programs of UF Health Shands and the UF College of Medicine in Gainesville result in an annual combined economic impact of approximately $1.9 billion. Together, we spent $1.2 billion in salaries and benefits.
UF Health Shands Hospital

- Areas of excellence in cancer, heart and vascular, neuromedicine, pediatric and transplant services
- One of Florida’s five regional burn centers
- UF Health Shands Comprehensive Stroke Center nationally recognized by The Joint Commission, the American Stroke Association and the American Heart Association as a comprehensive center offering the highest level of stroke care
- Designated a Blue Distinction Center in the area of transplant care by Florida Blue as part of a national program of the Blue Cross and Blue Shield Association
- Awarded Baby-Friendly designation by Baby-Friendly USA

UF Health Shands Cancer Hospital and Trauma Center

- Recognized as a state-designated Cancer Center of Excellence and UF Health Critical Care Center
- Located adjacent to the UF Health Shands Hospital
- Houses the Aquilion ONE 320-detector row CT scanner capable of scanning an entire organ in a single pass and producing 3-D images and 4-D videos that show an organ’s structure, movement and blood flow
- Features stem cell laboratory, bone marrow transplant unit and clinic, 13 state-of-the-art operating rooms, one interventional radiology room and one OR/IR hybrid trauma room
- Houses the UF Health Critical Care Center, with a co-located adult emergency room and the region’s only Level I trauma center, offering large private patient rooms and spacious trauma rooms

UF Health Shands Children’s Hospital

- UF faculty physicians are available for consultation in more than 20 medical specialties, including pediatric surgery, cardiology and hematology/oncology
- Level IV Neonatal Intensive Care Unit
- Pediatric E.R., including Pediatrics After Hours, a convenient, one-stop children’s health resource for urgent after-hours and emergency care
- The Pediatric Cardiac ICU, part of the UF Health Congenital Heart Center, provides patients with comprehensive pediatric heart care, from noninvasive cardiac imaging to treating those who are in need of or recovering from a pediatric heart, lung or heart-lung transplantation
- The Sebastian Ferrero Atrium offers a dedicated, family-friendly entrance and lobby
UF Health Shands Psychiatric Hospital
- Comprehensive behavioral health and addiction medicine hospital
- UF physicians provide inpatient and outpatient services
- Comprehensive adult, adolescent and child psychiatry programs
- Services include treatment for addiction, anxiety and panic disorders, depression, mood disorders, psychoses and other psychiatric illnesses
- Baker Act receiving facility to care for people in crisis
- The affiliated UF Health Florida Recovery Center offers alcohol and substance abuse treatment through a partial hospitalization program, a residential housing program and an intensive outpatient program

UF Health Shands Rehab Hospital
- Physicians, also known as psychiatrists, provide comprehensive medical rehabilitation care and treatment
- Expert rehabilitation nurses provide specialized care 24 hours a day
- Comprehensive inpatient services include physical therapy, occupational therapy, speech-language pathology, psychological therapy and recreational therapy
- Accredited by the Commission on Accreditation of Rehabilitation Facilities for comprehensive inpatient rehab, stroke, brain injury and spinal cord injury care
- Designated by the Florida Department of Health as a Brain and Spinal Cord Injury Program facility

UF Health Heart & Vascular Hospital and UF Health Neuromedicine Hospital
- Two new specialty hospitals feature a combined 216 beds (including 120 ICU beds) and 20 state-of-the-art operating rooms to provide comprehensive care for patients with heart and vascular and neurological needs
- Accredited electroencephalography center co-located with patient exam rooms, offering advanced neurological testing and study capabilities
- Seven dedicated neuromedicine operating rooms, including two with intraoperative MRI and two hybrid endovascular/cerebrovascular ORs with the latest imaging capabilities
- Radiology suite with two 640-slice volumetric CT scanners, two MRI systems and the latest ultrasound and X-ray devices
UF Health Shands Children’s Hospital is among the top 5 children’s hospitals in the Southeastern United States and is tied for No. 1 in Florida, having been ranked nationally in eight specialties by U.S. News & World Report for 2021-22. As a recognized leader in pediatric medicine, it serves as a major destination for children worldwide with complex medical issues requiring specialized attention. The dynamic University of Florida Health faculty is devoted to the best in patient care, research and education.

Home to the area's first Pediatric E.R., UF Health Shands Children’s Hospital is a one-stop children’s health center for pediatric emergency and specialty care that may require hospital admission. Social Work, Child Life and Arts in Medicine programs offer a variety of services to patients and families to minimize the stress and anxiety associated with hospital visits.

In 2015, UF Health Shands Children’s Hospital was awarded the Baby-Friendly designation by Baby-Friendly USA, a global initiative of the World Health Organization and UNICEF that recognizes birthing facilities that implement policies known to improve breastfeeding outcomes for infants and mothers, known as the 10 Steps to Successful Breastfeeding. Our practices have prioritized the unique needs of breastfeeding families so that services are patient-centered and can also be offered as outreach to families who see other providers.

UF Health Shands Children’s Hospital has 208 licensed beds, and we continue to expand our services and improve our facilities to meet the needs of our pediatric patient population.

UF Health Shands Children’s Hospital is part of the Children’s Miracle Network’s alliance of premier hospitals for children. It is also a member of the Children’s Hospital Association, which champions public policies that enable hospitals to better serve children.
UF Health Shands Children’s Hospital specialties and programs include:

- Adolescent Medicine
- Allergy
- Anesthesiology
- Congenital Heart Center/Surgery
- Critical Care Medicine
- Dermatology
- Endocrinology
- Gastroenterology
- Genetics
- Hematology/Oncology (including Bone Marrow Transplant)
- Hospital Medicine
- Immunology and Rheumatology
- Infectious Disease
- Neonatology
- Nephrology
- Neurology
- Neurosurgery
- Ophthalmology
- Orthopaedics
- Otolaryngology (ENT)
- Psychiatry
- Pulmonology
- Radiology
- Surgery
The University of Florida Health Shands Children’s Hospital is ranked by U.S. News & World Report as Top in Florida and No. 7 in the nation for pediatric cardiology and heart surgery. UF Health Shands Children’s Hospital continues to achieve excellent survival outcomes for congenital heart surgeries among medium-volume centers. One of the largest heart transplant programs in the southeastern United States, the UF Health Congenital Heart Center continues to offer patients outstanding outcomes and survival rates that exceed the national average.

At UF Health, our multidisciplinary team of physicians, nurses and clinical staff believe in family- and patient-centered care. Located within the UF Health Shands Children’s Hospital, the team strives to ensure that patients and their families are taken care of throughout the patient’s treatment. From unborn babies to adults, the team provides comprehensive inpatient and outpatient services for patients with congenital and acquired heart disease at all stages of life.

Contact Information:
1600 SW Archer Road
Gainesville, FL 32608

Request an Appointment:
Toll-Free: 1.866.696.2333
Direct Line: 352.273.7770
Fax: 352.392.0547

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CONGENITAL HEART CENTER

Our Specialized Team & Services
The UF Health Congenital Heart Center employs a specialized team of four anesthesiologists, three pediatric cardiovascular surgeons, 14 pediatric cardiologists, five pediatric critical care specialists, two adult congenital cardiologists, four pediatric cardiology fellows and a multidisciplinary group of 18 advanced practice providers.

The UF Health Congenital Heart Center specializes in:
- Treatment of congenital and acquired heart disease in neonates, infants, children and adults
- Fetal echocardiography and prenatal diagnosis of congenital heart disease
- Heart failure and cardiomyopathies
- Pediatric heart, lung and heart-lung transplantation
- Ventricular-assist devices, including the Berlin Heart®, HeartWare® and SynCardia Total Artificial Heart®
- Melody transcatheater pulmonary hypertension valve placement
- Treatment of heart defects in patients with connective tissue disease, such as Marfan syndrome.
- Interventional and diagnostic cardiology
- Noninvasive cardiac imaging
- Invasive electrophysiology
- Adult congenital heart disease

UF Health Pediatric Cardiac Intensive Care Unit
- In FY21, 315 unique patients were cared for in the PCICU.

The PCICU is equipped with:
- Large, private patient rooms, each with its own private bathroom and shower
- Child-friendly décor and atmosphere
- Ceiling-mounted exam lights and ceiling-mounted patient-lifting systems
- In-unit gym as an option for physical, occupational and speech therapies
- Nurse alcoves in corridors with state-of-the-art monitoring systems for patient observations

Inpatient support services are offered through Child Life, UF Health Shands Arts in Medicine and Streetlight, and features include pet visitation, playrooms and social work services.
The Pediatric E.R. located in UF Health Shands Children’s Hospital provides families with a convenient one-stop children’s health center for emergency care. Open 24/7, patients 17 and under are cared for by University of Florida board-certified pediatric emergency medicine physicians, with access to specialists in more than 20 pediatric specialties at UF Health Shands Children’s Hospital.

Focused on patient safety and outstanding quality care, the UF Health Shands Pediatric E.R. features:

- A separate entrance to welcome children and families
- Free valet parking and nearby parking garage for fast access
- Kid-friendly, nautical-themed design with fun and colorful artwork and furniture, including fish tanks, porthole windows and walls painted to simulate waves
- The latest technology designed specifically for pediatric patients

Contact Information:
1600 SW Archer Road
Gainesville, FL 32608

Pediatric E.R.:
352.265.KIDS (5437)
UF Health Shands Pediatric E.R. Facts:

- Open 24/7 for patients ages 17 and under
- 15 private treatment rooms with an additional four semi-private rooms and five observation bays
- Two waiting rooms — one for sick children and one for well children
- Two exam rooms, specifically designed for children with communicable diseases
- Two resuscitation rooms
- Private room for radiology imaging (X-rays), with state-of-the-art, low-dose radiation equipment designed for young patients
- One conscious-sedation room for casting broken bones and stitching wounds
- Family consultation room for private conversations with staff
- Nurses station with the most technologically advanced equipment specifically designed to treat children and young adults
- Care provided by University of Florida board-certified pediatric emergency medicine physicians, with access to more than 20 pediatric specialties at UF Health Shands Children's Hospital

About UF Health Shands Children's Hospital:

The UF Health Pediatric E.R. is part of UF Health Shands Children's Hospital, which is nationally ranked in three pediatric medical specialties by U.S. News & World Report. UF Health Shands Children's Hospital serves as a major destination for children worldwide with complex medical issues requiring specialized attention. Having board-certified experts in more than 20 pediatric specialties, our children's hospital provides a seamless transition from the E.R. to any of our inpatient units should a child require longer-term care.
Mission Statement
The University of Florida Health Cancer Center stands alone in the state of Florida in its unique ability to blend comprehensive patient care and innovative research in a collaborative, multidisciplinary environment. It boasts a membership of more than 140 researchers and clinicians from across UF and UF Health, the Southeast’s most comprehensive academic health center. The Cancer Center and its members are dedicated to providing leading-edge cancer care and conducting original research for the prevention, early diagnosis and treatment of cancer.

Our People
The UF Health Cancer Center and its members are part of the UF Health system, which encompasses six health colleges, nine research centers/institutes, two teaching hospitals, six specialty hospitals and a host of physician medical practices and outpatient services throughout north central and northeast Florida. Ninety percent of the center’s members also serve as faculty; the Cancer Center boasts members from 11 UF colleges. Additionally, many members serve as clinicians within the UF Health family of hospitals and clinical programs.

Multidisciplinary programs include:
- UF Health Breast Center
- Blood & Marrow Transplant Program
- Orthopaedic Oncology Program
- Gastrointestinal Oncology Program
- Gynecologic Oncology Program
- Head and Neck Cancer Program
- Lung Cancer Program
- Metastatic Disease Program
- Preston A. Wells Jr. Center for Brain Tumor Therapy
- Pediatric Hematology/Oncology Program
- Skin Cancer and Melanoma Program
- Urologic Cancer Program

84,000 square feet of research space
10,052 unique patient cases
360+ scientific publications
233 clinical and research faculty members
66 UF Health nonsurgical cancer hospital beds
Clinical Excellence

The UF Health Cancer Center is dedicated to serving the residents of Florida through the provision of state-of-the-art cancer treatment, prevention and education. Our cancer experts work to ensure coordinated care is available to each patient through diagnosis, treatment and recovery.

The Cancer Center’s clinical team uses a comprehensive care model, with multidisciplinary cancer programs offering advanced treatment options, such as minimally invasive and robotic surgery, proton and intensity modulated radiotherapy, hematopoietic stem cell transplantation, chemotherapy, targeted therapy and immunotherapy, as well as access to leading-edge clinical trials.

- The UF Health Cancer Center is the only state-designated Cancer Center of Excellence in North Central Florida.
- UF Health is designated as a center of excellence for myeloma, myelodysplastic syndromes and pancreatic cancers.
- The patient outcomes of the UF Health Blood and Marrow Transplantation Program are ranked among the top 2.5 percent nationwide.
- The UF Health Proton Therapy Institute is internationally recognized as a cancer care destination for pediatric radiation oncology patients.
- The UF Health Breast Center is accredited by the National Accreditation Program for Breast Centers and is the first in the state to offer intraoperative radiation therapy using Intrabeam®.

Research

One of the greatest benefits of receiving cancer care at an academic health center like UF Health is unique patient access to the most advanced medical research, treatments and technologies. The Cancer Center’s clinician-scientists participate in research that has a direct impact on improved patient outcomes, and allows patients access to the very latest cancer-fighting technologies and drugs.

Recent research highlights include:

- Development of new types of brain immunotherapy
- Several first-in-human trials, including cooperative group, industry-sponsored and national studies
- Collaboration with the Herbert Wertheim College of Engineering to develop new methods of using 3-D printed cells of soft matter
- Individualized leukemia treatments based on patients’ genes and gene mutations
- 62 new clinical trials in 2017, and 166 trials open to patient enrollment
- $25.1 million NIH/NCI direct cost funding

$33.1 million total cancer grants
162 active cancer research projects
307 active clinical trials
The UF Health Shands Trauma Center is an accredited Level I trauma center by the American College of Surgeons, the highest designation available.

**Level 1 trauma centers are required to:**

- Be prepared to manage the care of the most complex trauma cases, including adult and pediatric trauma surgery care.
- Provide 24/7 on-call coverage by numerous surgical specialists, including neurosurgeons, orthopaedic surgeons, trauma surgeons, cardiothoracic surgeons, vascular surgeons, OB/GYN surgeons, ophthalmologists, microvascular surgeons, otolaryngologists, plastic surgeons, anesthesiologists, maxillofacial surgeons and others.
- Have 24/7 on-call medical coverage by cardiology, internal medicine, gastrointestinal medicine, infectious disease, pulmonary medicine and nephrology physicians, as well as respiratory therapists, dialysis and nutrition support teams.
- Have a high level of ICU care staffed by a dedicated ICU team and director.
- Be actively engaged in trauma research, education, outreach and injury prevention.
Trauma center size, scope and staffing

The UF Health Shands Trauma Center incorporates many units within UF Health Shands, beginning with the trauma/resuscitation bay adjacent to the emergency room, and moving to the main floors throughout the hospital that care for trauma patients, as well as to our affiliated UF Health Rehab Hospital.

The UF Health Shands Trauma Center includes:

- Adult trauma, pediatric trauma and burn surgeons
- Emergency room physicians and nurses who staff the trauma/resuscitation suite
- Unit nurses and techs from multiple units where trauma patients are transferred after being cared for in the trauma center
- Radiologists and radiology techs
- Pharmacists
- Physical, occupational and speech therapists
- Housekeeping and environmental services
- Social workers and case managers
- The UF Health ShandsCair critical care transport team, which transfers trauma patients from all 67 Florida counties and from across the Southeast.
- Trauma administration and support staff

Types of trauma cases treated

Motor vehicle crashes and falls account for almost half of all our trauma patients treated at UF Health Shands.

Trauma is often broken down into three categories:

- Blunt injuries (any blunt force injury to the body, including motor vehicle crashes)
- Burns (ranging from house fires to spilled soup)
- Penetrating wounds (from guns, knives, glass, bites, etc.)
UF Health Neuromedicine Hospital

Built around the needs of the patient, the UF Health Neuromedicine Hospital is designed with safety and efficiency in mind. Patients have streamlined access to highly specialized, comprehensive outpatient treatment options and inpatient services in one location for neurological conditions. They also benefit from outstanding faculty physicians and clinical experts collaborating in a world-class medical facility. The hospital is designed to meet their unique needs, with improved efficiency and operations as well as a welcoming, accessible design.

**Five general ORs, two hybrid ORs, 38 pre- and postoperative rooms and 16 post-anesthesia care unit, or PACU, beds**

- Two of the ORs have intraoperative MRI capabilities, which creates Real-time images of the brain during a procedure. This helps guide the neurosurgery team to immediately determine more precisely if they have successfully removed brain tumors and other abnormalities, versus having to wait for a follow-up MRI and possible additional surgical procedures.
- Hybrid ORs enable surgical teams to accommodate several different procedures simultaneously. Patients with complex conditions do not need to be transported to different locations to undergo lifesaving surgeries or advanced imaging.
- Pre- and postoperative and PACU rooms are the areas where patients go before they undergo a surgical procedure, and where they are taken for recovery following their procedure while anesthesia wears off.
48 private ICU rooms and 48 medical/surgical inpatient rooms

- Private ICU rooms, equipped with patient lifts, bedside dialysis and surgical procedure lights to lessen the need to move patients.
- Private medical/surgical inpatient rooms with accommodations for family, including furniture (tabletop and sofa/bed).
- Natural light with wall-to-wall windows and original art that represents Florida landscape and nature scenes.
- Multilevel lighting, including a procedure light for clinical staff, ambient overhead light and a reading light for the patient.
- Patient control of room lighting and window blinds from pillow speaker, which also contains TV speaker and nurse call button.
- Specially designed “water-friendly” or “wet” wheelchair-accessible bathrooms that accommodate support staff to aid patients.
- Infotainment system with large flat-screen TV monitor and interactive bedside tablets for patients and family members to use for patient education, hospital information and entertainment.

Physician Outpatient Practices

- UF Health Neurology – Neuromedicine Hospital
- UF Health Neurosurgery – Neuromedicine Hospital

This is where our UF College of Medicine neurology and neurosurgery teams provide evaluation, diagnosis and follow-up appointments for patients with brain and spinal diseases, including epilepsy, brain and spinal tumors, spinal deformities and stroke.

Neurodiagnostic Suite

- Teams perform diagnostic services for outpatients of the neuromedicine clinical practices, as well as for inpatients staying in the hospital.

General Diagnostic Services

- Outpatient Lab — Blood Draw Station
- Pre-surgery clinic
- Radiology suite

Additional features:

- A rooftop terrace, located on the third floor, includes an open terrace with beautiful views, offering fresh air and green space for patients, visitors, faculty and staff. It also offers telemetry — a remote monitoring system outdoors for patients who need constant heart function monitoring.
- A Healing Garden, Reflection Pond, Waterscape and Outdoor Walkway located in front of the hospital.
- The Sanctuary of Wisdom, located on the second floor, is designed for prayer and contemplation, inclusive of all religions and belief systems. It can be used by patients, visitors, faculty and staff.

UFHEALTH.ORG/BUILTAROUND
UF Health Shands Emergency Services consists of the UF Health Shands E.R., the UF Health Shands Pediatric E.R., the UF Health Emergency Center – Kanapaha and the UF Health Shands Emergency Center – Springhill.

UF Health Shands E.R.
The UF Health Shands E.R. is located at the UF Health Shands Cancer Hospital on the hospital’s main campus with a helipad located on the roof of the facility that provides swift access to emergency resuscitation and trauma care. Thirty-five percent of our arrivals to the UF Health Shands E.R. are transported by EMS and 3% of our emergencies are triaged with a severity index level 1. Patients are transported from throughout north Florida and the Southeast via helicopter, fixed wing aircraft and ground ambulance.

The UF Health Shands E.R. offers comprehensive emergency services for adults, including state-of-the-art imaging capabilities. The E.R. is co-located with the Trauma Center, the area’s only accredited Level I trauma facility that offers comprehensive emergency services for adults, including state-of-the-art imaging capabilities. The hospital is also accredited by the American College of Cardiology as a Chest Pain Center with Percutaneous Coronary Intervention, or PCI, and Resuscitation designations. This accreditation is awarded to hospitals who demonstrate ongoing education about the warning signs of heart attacks and how to implement immediate lifesaving strategies to patients in need of pre or post arrest treatment. The E.R. is also home to the UF Health Shands Comprehensive Stroke Center that is nationally certified by The Joint Commission as a comprehensive stroke center, offering the highest level of care available in the world, and is a verified burn center by the American College of Surgeons.

UF Health Shands Pediatric E.R.
The UF Health Shands Pediatric E.R. provides families with state-of-the-art emergency care and is the only emergency room in North Central Florida that is staffed by board-certified pediatric emergency medicine physicians. Convenitely located at the UF Health Shands Children’s Hospital, the pediatric ER physicians, staff, and a comprehensive roster of pediatric subspecialists provide outstanding care that caters specifically to children and young adults (ages 17 and under).
UF Health Shands Emergency Center – Springhill
Our freestanding emergency center at Springhill is a community-based, full-service, 911 ambulance-receiving emergency medical care facility. The center is fully equipped and staffed to provide comprehensive emergency care for patients with acute illnesses or injuries.

With onsite labs and imaging services, the UF Health Shands Emergency Center – Springhill offers shorter wait times and quicker turnaround times for care compared to traditional hospital-based emergency centers. Patients can access care closer to home, and quickly receive immediate assessment, diagnosis, stabilization and treatment for emergency medical needs.

**UF Health Shands Emergency Center – Springhill:**
- 24/7 coverage with board-certified and/or board-eligible emergency physicians
- 8,500-square-foot freestanding emergency room
- 10 exam spaces

UF Health Emergency Center – Kanapaha
The UF Health Emergency Center – Kanapaha is situated in southwest Gainesville and is staffed 24/7 by physicians trained and board-certified in emergency medicine. The E.R. is fully equipped to provide the same level of emergency care as a hospital E.R. if patients need further care or admission to the hospital, the transition of care to the UF Health Shands E.R. is seamless.

With onsite labs and imaging services, the UF Health Emergency Center – Kanapaha also offers shorter wait times and quicker turnaround times for care compared to traditional hospital-based emergency centers. Patients can access care closer to home, and quickly receive immediate assessment, diagnosis, stabilization and treatment for emergency medical needs.

**UF Health Emergency Center – Kanapaha includes:**
- 24/7 coverage with board-certified and/or board-eligible emergency physicians
- 10,881-square-foot freestanding emergency room
- 14 exam spaces
Education
The College of Medicine is the largest college within UF Health, the university’s academic health center, and one of the largest colleges within the university as a whole. Its mission is to improve health care in Florida, the nation and the world through excellence and leadership in education, clinical care, discovery and service.

Established in 1956, the college was one of the first in Florida to provide students with the opportunity to earn a medical degree. The college is ranked No. 40 among the nation’s top research medical schools, according to U.S. News & World Report. Among public medical schools, UF ranks No. 18 nationally and is the highest-ranked medical school in the state of Florida.

In July 2015, the college opened the George T. Harrell, M.D., Medical Education Building. Designed to support the college’s updated medical education curriculum, the building provides a dynamic environment for all learners as they develop the skills necessary to meet society’s health care needs and to ensure the highest level of patient care.

In addition to medical training, the college offers a variety of educational opportunities, including the Graduate Program in Biomedical Sciences, which leads to a Ph.D. or an M.S. degree, and joint programs for M.D. and Ph.D. degrees. The College of Medicine is also home to the School of Physician Assistant Studies.

The college plays an important role in the continuing education of resident physicians and fellows through its collaboration with the UF Health Physicians practices, UF Health Shands Hospital and the Malcom Randall Veterans Affairs Medical Center. Located in Gainesville, the college comprises 28 clinical and basic science departments.

Top 50
In addition to the college’s ranking as No. 36 among the nation’s best research medical schools and No. 15 among public medical schools, UF Health Shands is also ranked among the nation’s best hospitals in nine adult and three pediatric medical specialties.
Research

College of Medicine faculty are national leaders in fundamental, translational and clinical research in areas pertaining to diseases of the nervous system, human aging, cancer, diabetes, infectious disease, immunology and inflammation, genetics and gene therapy. College researchers are involved in collaborative research in several institutes and centers within the university, including the Evelyn F. and William L. McKnight Brain Institute, the Emerging Pathogens Institute, the Genetics Institute, the Institute on Aging, the UF Health Cancer Center, the Diabetes Institute, the Clinical and Translational Science Institute, the Institute for Child Health Policy, the Norman Fixel Institute for Neurological Diseases at UF Health and the Research and Academic Center at Lake Nona.

College of Medicine faculty and collaborative research teams continue to receive awards and honors that reflect their exceptional distinctions and contributions. For the third consecutive year, the UF College of Medicine’s annual grant awards from the National Institutes of Health eclipsed $100 million in fiscal year 2020.

The college’s steady increase in NIH funding over the last 10 years is reflected in the impressive rise in its national rankings in recent years to No. 18 among public medical schools — joining the upper third of U.S. colleges of medicine, according to U.S. News & World Report.

With lab spaces across UF in Gainesville and at the UF Research and Academic Center at Lake Nona, the college is home to more than 380,000 square feet of research space.

Patient Care

College faculty members practice at UF Health Shands Hospital, the UF Health Shands Children's Hospital, the UF Health Shands Cancer Hospital, the UF Health Heart & Vascular Hospital, the UF Health Neuromedicine Hospital, the Malcom Randall Veterans Affairs Medical Center, the UF Health Shands Rehab Hospital and the UF Health Psychiatric Hospital. In addition, physicians practice throughout Central and North Central Florida at more than 50 UF Health Physicians practices. College of Medicine physicians accounted for nearly 930,464 physician visits at UF Health Physicians practices in fiscal year 2019. Within UF Health Shands, College of Medicine physicians accounted for more than 52,465 patient discharges in fiscal year 2019.

Clinical strengths of UF physicians include cancer, heart and vascular, neuromedicine, aging, psychiatry and addiction medicine, diabetes, orthopaedics, children's health services and transplant services.
OUR MISSION
To provide an environment that develops great anesthesiology leaders through education, research, innovation, and the care of our patients and each other.

Prioritizing Education
- Our ACGME-accredited residency program provides in-depth & hands-on learning opportunities in both clinical and research areas.
- Residents and fellows spend over half of their time at UF Health Shands Hospital, a teaching, not-for-profit, 1,162-bed quaternary care hospital with over 100 ICU beds.
- We also train at UF Health Cancer Center, UF Health Heart & Vascular and Neuromedicine Hospitals, Malcom A. Randall VA Medical Center, and UF Health Children's Surgical Center and Florida Surgical Center.

Clinical Excellence in Patient Care
- Faculty members specialize in a number of anesthesiology subspecialties according to their fellowship training and individual interests to provide the best anesthesiology talent and skills in the care of our patients.
- We serve the anesthesia, pain, and critical care medicine needs for patients admitted to UF Health Shands Hospital and all of its subsidiary facilities.
- UF ranked No. 5 Public College and UF Health Shands Children’s Hospital No. 1 in Florida according to U.S. News & World Report.

Research Leaders in Our Field
- Scholarship and the discovery of new knowledge is a core component of our department.
- Department faculty and colleagues produce over 100 peer-reviewed publications in addition to 25+ books and book chapters and are granted around 5 U.S. patents each year.
- The department currently has $8.3M in endowments and in fiscal year 2021, we received over $1.7M in research awards.
**Anesthesiology Clinical Divisions**
- Acute Pain Medicine
- Ambulatory Anesthesia
- Cardiothoracic Anesthesia
- Congenital Heart Anesthesia
- Critical Care Medicine
- Liver & Transplant Anesthesiology
- Multispecialty Anesthesiology
- Neuroanesthesia
- Non-OR Anesthesia
- Obstetric Anesthesia
- Pain Medicine
- Pediatric Anesthesia
- Perioperative Medicine
- Vascular Anesthesia

**Locations Where We Practice**
- UF Health Shands Hospital
- UF Health Shands Children's Hospital
- UF Health Shands Cancer Hospital
- UF Health Heart, Vascular & Neuromedicine Hospitals
- UF Health Florida Surgical Center
- Children's Surgical Center
- UF Health The Oaks

**Did You Know?**
- Dr. J.S. Gravenstein founded the Division of Anesthesiology at the University of Florida in 1958.
- The department's first publication appeared in the *Journal of the American Medical Association* in 1959.
- Our simulation center, the Center for Safety, Simulation & Advanced Learning Technologies (CSSALT), is endorsed to deliver Maintenance of Certification in Anesthesiology (MOCA) simulation sessions.
- In July 2017, the UF Department of Anesthesiology was selected to house the North American Malignant Hyperthermia Registry (NAMHR).
- Our world-renowned academic department published 27 books/book chapters and 168 manuscripts in fiscal year 2021 & is typically granted at least 5 U.S. patents each year.

"Expanding science and finding new ways to improve care for our patients is central to our department’s existence."
— Timothy E. Morey, M.D.
Chair, UF Department of Anesthesiology

**ANEST.UFL.EDU**
Mission
The Evelyn F. and William L. McKnight Brain Institute of the University of Florida, known as the MBI, is one of the nation's most comprehensive and diverse neuroscience research centers. Our investigators and physician-scientists from across the UF campus hope to broaden the understanding of many neurological disorders and change them from untreatable to treatable, incurable to curable and inevitable to preventable.

Research
The MBI’s current strategic research areas of focus include:

**BRAIN CANCER**
Each year, more than 200,000 Americans are diagnosed with a primary or metastatic brain tumor. Our researchers seek to increase survival rates and develop curative treatments.

**BREATHING RESEARCH AND THERAPEUTICS**
With most forms of neural injury or disease, people suffer from inadequate breathing, swallowing difficulties and the inability to prevent aspiration. Our researchers are developing new therapies to enhance breathing and swallowing ability for those with neurological disorders.

**CHRONIC NEUROLOGICAL DISEASES**
Millions of Americans battle neurodegenerative diseases — such as Parkinson’s, ALS, Alzheimer’s and dystonia — and our researchers seek new approaches to develop the next generation of therapies to combat them.

**COGNITIVE AGING**
Our researchers work to speed the progress in treating cognitive deficits associated with the normal aging process, specifically the progressive decline in memory function that affects virtually everyone who reaches advanced age.

**MENTAL HEALTH, NEUROBEHAVIORAL SCIENCES AND PSYCHIATRY**
Our researchers are working to understand the causes of neuropsychiatric illness and addiction, and to improve the lives of those suffering from these brain disorders.

**TRAUMATIC BRAIN INJURY AND SPINAL CORD INJURY**
Concussions can upend lives, and more severe traumatic brain injuries and spinal cord injuries can devastate them. Our researchers seek new therapies to restore function and improve quality of life for those suffering from these injuries.
Education
Across the UF campus, more than 200 faculty members work on multidisciplinary teams to better understand how the brain works and how various diseases alter brain function. Each year, more than 50 graduate students and several hundred undergraduates, dozens of medical residents, numerous postdoctoral fellows and hundreds of staff scientists participate in these efforts.

The MBI is leading the way in training the next generation of neuroscientists by complementing and enhancing existing training programs at UF. This includes supporting individualized laboratory training experiences and providing opportunities in areas of scientific enterprise outside the lab not commonly that are not always emphasized in traditional training programs, such as scientific communications and education.

To build our larger scientific community and increase the visibility of MBI research, the MBI hosts prominent scientists from collaborating institutions through the MBI Neuromedicine Scholars lecture series and supports the efforts of our own scientific leaders to organize events and conferences at UF.

Patient Care
The College of Medicine departments of neuroscience, neurology, neurosurgery and psychiatry, along with the Center for Smell and Taste, the Advanced Magnetic Resonance Imaging and Spectroscopy Facility and the Center for Cognitive Aging and Memory Clinical Translational Research are housed together in the MBI’s state-of-the-art six-story building to create convenient collaborations and provide research support for faculty and staff.

The MBI supports the development of multidisciplinary teams and approaches that are focused on rapidly translating basic-science findings in the laboratory into clinical applications.
Mission
The University of Florida Department of Surgery is dedicated to:

- Delivering the highest-quality, innovative surgical care
- Fostering discovery in basic and translational research to improve surgical outcomes, advance treatments and expand knowledge about disease processes
- Developing exemplary surgeons by educating students and residents in the humanistic, scientific and practical aspects of surgery

Our experienced surgeons specialize in:
- Burn surgery
- Gastrointestinal surgery, surgical oncology, acute care surgery and surgical critical care
- Pediatric surgery
- Plastic and reconstructive surgery
- Thoracic and cardiovascular surgery
- Transplantation surgery
- Vascular surgery and endovascular therapy

Patient Care
UF Health surgeons work closely with other University of Florida faculty as well as other health professionals to deliver individualized patient care. This team approach, which includes regular, interdisciplinary case conferences with specialists from many different fields, ensures individualized and coordinated quality patient care.

Inpatient care facilities:
- UF Health Heart & Vascular Hospital
- UF Health Shands Hospital
- UF Health Shands Cancer Hospital
- UF Health Shands Children's Hospital

Faculty and residents practice in nationally recognized clinical settings at UF Health:
- UF Health Shands Trauma Center is recognized as a Level I trauma center
- UF Health Bariatric Surgery Center is recognized as an accredited center by the Metabolic and Bariatric Surgery Accreditation and Quality Improvement Program
- UF Health Breast Center is recognized by the National Accreditation Program for Breast Centers as a National Center of Excellence in Breast Cancer
- One of 52 health care facilities nationwide named a National Pancreas Foundation Center for Excellence in Pancreatic Cancer Treatment
- UF Health Cancer Center is accredited by the Commission on Cancer, a Quality Program of the American College of Surgeons

PATIENTS PERFORMED IN GAINESVILLE:
11,864

108
faculty members
Patient Care (continued)

Outpatient care facilities:
- UF Health Children's Surgical Center
- UF Health Florida Surgical Center
- UF Health Surgical Specialists – Heart & Vascular Hospital
- UF Health Surgical Specialists – Shands Hospital
- UF Health Surgical Specialists – Springhill

Research
The UF Department of Surgery conducts basic and translational research to assess and improve outcomes. We have five primary areas of investigations:
- Cell death and signaling
- Inflammation biology and surgical science
- Population science and outcomes research
- Stem cell science and regenerative medicine
- Vascular biology

Research training is integrated into our surgical training program. All residents are devoted to developing expertise in an area of scholarship for two years. Some surgical residents choose to extend their research time to earn a PhD through UF’s Interdisciplinary Program in Biomedical Sciences.

Education
The UF Department of Surgery has a long tradition of training outstanding clinical surgeons and leaders in academic surgery. In addition to the general surgery residency training program, we offer subspecialty training programs in the surgical fields of acute care, minimally invasive and bariatric, pediatrics, plastic and reconstruction, surgical critical care, thoracic and cardiovascular, transplantation and vascular.

Our faculty members are committed to developing well-rounded surgeons who excel in patient care and in research that will advance the science of surgical care. They also mentor aspiring surgeons through a surgical interest group for medical students and provide shadowing opportunities for undergraduates.
Firsts in Florida

UF Health surgeons have been the first in Florida to perform the following:

- 1966: Deceased donor kidney transplant
- 1969: Living kidney donor transplant
- 1986: Pediatric heart transplant
- 1993: Infant heart transplant
- 1994: Pediatric heart-kidney transplant
- 1995: Pancreas transplant
- 1996: Pediatric lung transplant
- 1999: Pediatric heart-lung transplant
- 2002: Double-lung transplant in youngest infant
- 2020: Double-lung transplant in survivor of COVID-19
- 2020: Triple-organ transplant of its kind (heart, liver and kidney)

Our Program

With more than 8,000 organ transplants performed, UF Health has the experience and expertise to provide pediatric and adult patients with the best transplant experience possible.

UF Health’s transplant program uses a coordinated team approach to care, with 100+ staff members dedicated to assisting our patients and their families through every phase of the transplant journey — from pre-transplant to lifelong post-transplant care. These team members include physicians, surgeons, nurses, financial coordinators, donor coordinators, administrative support staff, social workers, physical and respiratory therapists, and psychologists.

Organ types we transplant include:

**Adult:**
- Heart
- Kidney
- Liver
- Lung
- Pancreas

**Pediatric:**
- Heart/Heart-Lung
- Kidney
- Lung
Facts & Figures

Heart Transplant

› In 2020, U.S. News & World Report ranked the UF Health Shands Children’s Hospital pediatric cardiology and heart surgery program among the top 15 in the United States, and top in Florida for the fifth consecutive year.
› In 2006, UF Health was the first program in Florida to implant a Berlin Heart® ventricular assist device.
› Since 1985, the heart transplant team has performed 1,000+ adult and pediatric heart transplants.

Kidney Transplant

› UF Health is the top program in Florida for one-year patient survival and graft survival for recipients of living and deceased donor transplants, according to the January 2021 SRTR report.
› According to the Organ Procurement and Transplantation Network, or OPTN, our team has performed 5,100+ deceased and living donor kidney since 1966. We have also performed 500+ pediatric kidney transplants.
› Since 1995, our surgeons have performed 270+ adult kidney-pancreas transplants.

Liver Transplant

› As one of the nation’s top-performing abdominal transplant programs, over half of our patients wait less than 30 days to receive a liver transplant. Based upon internal data reported to SRTR between 4/1/2020 to 3/31/2021.
› UF College of Medicine surgeons performed their first liver transplant in 1990.
› As of March 2021, the liver transplant team has performed 2,000 liver transplants.

Lung Transplant

› UF Health leads the nation in quality outcomes for lung transplant. Our program continues to grow in volume, decreased wait times and improved patient survival, according to the January 2021 SRTR report.
› Since 1994, UF Health has performed 1,000+ adult and pediatric lung transplants and, in 2020, performed a record 93 lung transplants in Florida.
› UF Health offers XVIVO lung perfusion, an innovative technology used to increase the pool of available donor lungs. This technique helps improve the viability of a donated lung, or donated lungs, shortening the time for a transplant and reducing the number of patient deaths while on the waitlist.
UNIVERSITY OF FLORIDA - COLLEGE OF MEDICINE

Clinical Faculty Benefits Guide

2021
Welcome to the College of Medicine at the University of Florida!

This guide has been designed to assist our Clinical Faculty with understanding the rich benefit program that the State of Florida, University of Florida, and College of Medicine (COM) has to offer. If you have any questions at any point in your career with UF COM, please contact our UF COM Human Resources Team. We are here to assist you!

Clinical Faculty are eligible to participate in the benefit programs offered by both the University of Florida and the State of Florida. Enrollment in insurance programs is not automatic; you must enroll within 60 days of your hire date to be covered.

If you currently hold a position which is benefits eligible, you may be unable to make any adjustments until the annual open enrollment period (typically occurs in the fall of each year). Details about benefits may be obtained by scheduling an appointment with our team. If you have a qualifying status change (QSC) such as birth of a child, marriage, divorce, etc., please email HR@comfs.ufl.edu for assistance.

College of Medicine Human Resources Team
352-265-8017
hr@comfs.ufl.edu

Key:
Throughout the guide, look for the following helpful icons:

UFSelect Plans
State of Florida/PeopleFirst Plans
QR Code - Additional information available online

Katie Rogers
Talent Management Specialist
352-265-7806
k.rogers@ufl.edu
## 2021 Employee Benefits Overview – Clinical Faculty

<table>
<thead>
<tr>
<th>Benefit</th>
<th>Provider/Coverage</th>
<th>Effective Date</th>
<th>Who Pays Premiums</th>
<th>Enrollment (within 60 days of hire)</th>
<th>Page #</th>
</tr>
</thead>
<tbody>
<tr>
<td>Health Insurance</td>
<td>GatorCare Premium (0.5 – 1.0 FTE) (employee + dependents)</td>
<td>Date of hire</td>
<td>UF COM</td>
<td>UFSelect</td>
<td>3</td>
</tr>
<tr>
<td>Life Insurance</td>
<td>The Standard $500,000 (0.75 – 1.0 FTE) $100,000 (0.5 - 0.74 FTE)</td>
<td>Date of hire</td>
<td>UF COM</td>
<td>Automatically enrolled</td>
<td>4</td>
</tr>
<tr>
<td>Accidental Death &amp; Dismemberment</td>
<td>The Standard $150,000 (0.75 – 1.0 FTE) $50,000 (0.5 - 0.74 FTE)</td>
<td>Date of hire</td>
<td>UF COM</td>
<td>Automatically enrolled</td>
<td>4</td>
</tr>
<tr>
<td>Disability Insurance</td>
<td>The Standard 60 % of monthly salary-max of $15,000 pre-tax (0.75 – 1.0 FTE)</td>
<td>Date of hire</td>
<td>UF COM</td>
<td>Automatically enrolled</td>
<td>4</td>
</tr>
<tr>
<td>Dental Insurance</td>
<td>Eagles Dental or Ameritas, Cigna, Humana, MetLife, &amp; Sun Life Financial</td>
<td>Date of Hire 1st of month following enrollment</td>
<td>Employee</td>
<td>UFSelect or PeopleFirst (State plans)</td>
<td>6</td>
</tr>
<tr>
<td>Vision</td>
<td>Humana or Humana</td>
<td>Date of Hire</td>
<td>UF Select or</td>
<td>PeopleFirst (State plans)</td>
<td>7</td>
</tr>
<tr>
<td>Legal Plan</td>
<td>Preferred Legal</td>
<td>Date of Hire</td>
<td>Employee</td>
<td>UFSelect</td>
<td>10</td>
</tr>
<tr>
<td>Supplemental Plans – Accident, Cancer, Disability, Hospitalization &amp; Hospital Intensive Care Plans</td>
<td>Aflac, Cigna, Colonial Life, New Era</td>
<td>1st of month following enrollment</td>
<td>Employee</td>
<td>PeopleFirst (State plans)</td>
<td>11</td>
</tr>
<tr>
<td>Savings &amp; Spending Accounts</td>
<td>Chard Snyder - Flexible Spending Accounts, Health Savings Account &amp; Health Reimbursement Account</td>
<td>1st of month following enrollment</td>
<td>Employee</td>
<td>PeopleFirst (State plans)</td>
<td>12</td>
</tr>
</tbody>
</table>

**NOTE:** If you have a qualifying status change (QSC) such as birth/adoption of a child, marriage, divorce, etc., please contact COM-HR at HR@comfs.ufl.edu for assistance in changing your benefits.

## 2021 Retirement Options – Clinical Faculty

<table>
<thead>
<tr>
<th>Program</th>
<th>Effective Date</th>
<th>UF Contribution</th>
<th>Employee Contribution</th>
<th>Page #</th>
</tr>
</thead>
<tbody>
<tr>
<td>403(b) Optional Retirement Plan (ORP) - Select vendor within 90 days of hire</td>
<td>Date of hire</td>
<td>5.14% (on 1st $26k of salary)</td>
<td>3% (pre-tax)</td>
<td>15</td>
</tr>
<tr>
<td>403(b) Academic Enrichment Fund (AEF) Fidelity Investments</td>
<td>Date of hire</td>
<td>5.14% (on remaining salary)</td>
<td>3% (pre-tax)</td>
<td>15</td>
</tr>
<tr>
<td>403(b) Plans &amp; 457 Deferred Compensation Plan</td>
<td>Upon enrolment (begin/end anytime during the year)</td>
<td>None</td>
<td>Voluntary employee contribution (pre-tax)</td>
<td>16</td>
</tr>
</tbody>
</table>

**Optional Employee Contributions – max for 2021:**
- Under 50 years old – up to $19,500 (Pre- or Post-Tax)
- 50+ years old – up to $26,000 (Pre- or Post-Tax)
The Premium plan offers you three network tier options.

Tier 1 benefits are services you receive from the GatorCare Network, which includes hospitals, physicians and providers in Gainesville and Jacksonville. Tier 1 benefits offer the best value, with lower deductibles and out-of-pocket costs.

Tier 2 benefits apply when you receive services from Florida Blue’s Network BlueOptions providers, which typically result in higher out-of-pocket costs. When using Tiers 1 and 2 for wellness and preventive care, annual physicals and labs are offered with no out-of-pocket expense to you.

Tier 3 benefits apply when you receive services from an out-of-network provider; you still have coverage, but may be billed for the difference between the provider’s charge and the allowed amount.

For additional information, review the plan documents at http://gatorcare.org/premium-2/

<table>
<thead>
<tr>
<th></th>
<th>GatorCare Network Tier 1</th>
<th>Florida Blue BlueOptions Tier 2</th>
<th>Out-of-Network Tier 3</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Calendar Year Deductible (CYD)</strong></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>The CYD met for Tier 2 will also accumulate to Tier 1, and the CYD met for Tier 3 will also accumulate to Tier 1 and Tier 2.</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Individual Deductible</td>
<td>$450</td>
<td>$1,500</td>
<td>$3,000</td>
</tr>
<tr>
<td>Family Deductible</td>
<td>$900</td>
<td>$3,000</td>
<td>$6,000</td>
</tr>
<tr>
<td><strong>Out-of-Pocket Maximum (OOP)</strong></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Includes Medical CYD, Coinsurance, Copays, Per-Admission Deductibles, Per-Visit Deductibles, and Pharmacy CYD &amp; Coinsurance/Copays. The OOP Maximum values cross accumulate between all tiers.</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Individual Maximum</td>
<td>$2,700</td>
<td>$6,850</td>
<td>$10,000</td>
</tr>
<tr>
<td>Family Maximum</td>
<td>$5,400</td>
<td>$13,700</td>
<td>$20,000</td>
</tr>
</tbody>
</table>

GatorCare health insurance monthly premiums are paid for by UF College of Medicine for all eligible employees and their dependents.

Prescriptions are managed through Magellan Rx Management. https://magellanrx.com/member/login
As a clinical faculty member of the College of Medicine, you are provided with a group **term life insurance policy** at **no cost to you**. The coverage consists of a **$500,000 Life Insurance benefit** and a **$150,000 Accidental Death & Dismemberment benefit** and is effective on your first day of employment.

This benefit reduces to 65% at age 70 and then 50% at age 75. It is also portable, in which new rates and billing fees will apply, upon termination.

*Limitations and Exclusions apply as stated in the booklet Certificate and Master Contract.

*Detailed information and policy documents available at: https://financeadmin.med.ufl.edu/policy-documents-for-com-benefit-plans/

You also have the option to purchase additional life insurance for you and your covered dependents, through both the UFSelect Plan, as well as through the State of Florida. Rates are age banded and based on your UF salary portion only.

As a clinical faculty member of the College of Medicine, you are provided with a **long term disability insurance policy** at **no cost to you**. The coverage provides a monthly income benefit of **60% of your basic monthly earnings (tax-free)** up to a **maximum of $15,000 per month** and is effective the first day of employment. There is a **180 day elimination period**. This is a specialty own occupation policy.

*Limitations and Exclusions apply as stated in the booklet Certificate and Master Contract.

*Detailed information and policy documents available at: https://financeadmin.med.ufl.edu/policy-documents-for-com-benefit-plans/

You also have the option to purchase additional disability insurance for you through the UFSelect Plan. There are 30 day and 90 day plans to choose from and you are responsible for the monthly premium rates.

**All full time Clinical Faculty are auto-enrolled into the COM paid Life, ADD and Disability Insurance plans through The Standard.**
The Life Services Toolkit provides a suite of extra services that:
1. Help employees plan for the future
2. Help beneficiaries, including employees dealing with a loss, to move forward

Helping employees feel secure and supported can help you achieve better value results from your benefits.

For beneficiaries and families, Life Services Toolkit can provide support and resources:

- Grief and loss support, including up to six face-to-face sessions, unlimited telephonic support and 24-hour assistance by phone, web and live chat, with follow-up for one year.
- Books to help children and adults cope — Age-appropriate grief education and support books can be sent to the beneficiary's home, written especially for children, teenagers, or adults mourning a spouse, partner or other loved one.
- Access to financial counselors, with the option to schedule a 60-minute phone session.
- Legal support, which includes 30-minute phone call or in-person legal consultation.
- Support services such as funeral or memorial planning assistance and referrals to needed services.

For employees and all covered members: Online services include estate planning, funeral arrangements, identity theft protection, wellness and more, to help families plan ahead and deal with life's challenges.

Life Services Toolkit - English

Life Services Toolkit - Spanish

This value-added benefit can help support your productivity when your traveling for business. It also provides an additional sense of security for you & your eligible family members any time you travel more than 100 miles from home and/or international travel for trips up to 180 days. 24 hours a day, every day of the year.

A single phone call provides access to a full range of medical, legal and trip assistance services, including:

- **Pre-Trip Assistance:** passport, visa, weather and currency exchange information, health hazards advice and inoculation requirements
- **Trip Assistance:** emergency ticketing, credit card and passport replacement, funds transfer and locating missing baggage
- **Medical Assistance:** locating medical care providers and interpreter services
- **Legal Assistance:** legal referrals, consular officer or bail bond services 24-Hour
- **Health Information:** 24/7/365 access to registered nurses who can provide health and medication information, symptom decision support, and help understanding treatment options
- **Emergency Transportation Services (1):** emergency evacuation to the nearest adequate medical facility and medically necessary repatriation to the employee's home, including repatriation of remains
- **Companion Transportation Services:** returning travel companion if return travel is disrupted due to emergency transportation services (2) or returning dependent children if left unattended due to prolonged hospitalization
- **Personal Security:** logistical arrangements for ground transportation, housing and/or evacuation in the event of political unrest and social instability

(1) Must be arranged by Generali Global Assistance. Related medical services, medical supplies and a medical escort are covered where applicable and necessary. (2) Not available to Oregon residents.

Travel Assistance - English

Travel Assistance - Spanish
Eagles Direct Reimbursement Dental Plan

The Eagles Direct Reimbursement Dental plan is one of the dental plan options thru UFSelect.

Your dental plan is based on a calendar year. That means your benefits run from January 1st to December 31st each year.

Eagles Direct Reimbursement dental plan pays by a dollar tier:
- **100% of preventive (2 visits per year)**
- 75% of sealants
- $50 annual deductible per person
- 50% of the remaining claims
- $1,500 per person annual maximum*

*This plan includes lifetime benefits for orthodontics of $1,500. Orthodontics is not a separate benefit and is included in the annual maximum.

- There are no networks. You may go to the dentist of your choice.
- The only exclusions are implants and cosmetic dentistry such as teeth bleaching.
- Eagles will pay assignment to the dentist or reimburse you directly.
- A discount card may be requested.

Claims should be submitted to:

Eagles, Benefits By Design, Inc.
2336 SE Ocean Blvd., Ste. 301
Stuart, FL 34996
Claims Fax Number: 1-772-334-7059

Claim forms available at: www.eaglesbenefits.com. Claim forms are generally provided and filed by the provider at the time of service.

**Monthly Premiums**

<table>
<thead>
<tr>
<th>Employee Only</th>
<th>Employee &amp; Spouse / Domestic Partner</th>
<th>Employee &amp; Children</th>
<th>Employee &amp; Family</th>
</tr>
</thead>
<tbody>
<tr>
<td>$38.50</td>
<td>$77.00</td>
<td>$115.50</td>
<td>$154.00</td>
</tr>
</tbody>
</table>
As an employee of the University of Florida, you are also eligible for dental insurance plans through the State of Florida. The State has many dental plans to choose from including several PPO options, Indemnity and Prepaid plans below.

<table>
<thead>
<tr>
<th>Prepaid Dental Plans (DHMO)</th>
<th>Preferred Provider Organization (PPO) Plans</th>
<th>Indemnity with PPO Plans</th>
<th>Indemnity Plans</th>
</tr>
</thead>
<tbody>
<tr>
<td>Cigna Prepaid Dental (4034)</td>
<td>Sun Life Prepaid Dental (4025)</td>
<td>Humana HD205 Prepaid Dental (4044)</td>
<td>Ameritas &amp; MetLife Preventive PPO (4023 &amp; 4033)</td>
</tr>
<tr>
<td>Monthly Premiums (Employee - Employee + Family)</td>
<td>$24.01 - $72.06</td>
<td>$14.93 - $43.54</td>
<td>$12.64 - $32.98</td>
</tr>
<tr>
<td>Type I: Preventive Services (Routine cleanings, X-rays, etc.)</td>
<td>See benefit scheduled; Fixed copayments</td>
<td>See benefit scheduled; Fixed copayments</td>
<td>See benefit scheduled; Fixed copayments</td>
</tr>
<tr>
<td>Type II: Basic Services ( Fillings, root canals, etc.)</td>
<td>See benefit scheduled; Fixed copayments</td>
<td>See benefit scheduled; Fixed copayments</td>
<td>See benefit scheduled; Fixed copayments</td>
</tr>
<tr>
<td>Type III: Major Services (Crowns, bridges, etc.)</td>
<td>See benefit scheduled; Fixed copayments</td>
<td>See benefit scheduled; Fixed copayments</td>
<td>See benefit scheduled; Fixed copayments</td>
</tr>
<tr>
<td>Annual Deductible</td>
<td>No deductible</td>
<td>No deductible</td>
<td>No deductible</td>
</tr>
<tr>
<td>Annual Maximum</td>
<td>None</td>
<td>None</td>
<td>None</td>
</tr>
<tr>
<td>Orthodontia</td>
<td>Yes, No age limit</td>
<td>Yes, No age limit</td>
<td>Yes, No age limit</td>
</tr>
<tr>
<td>Waiting Periods for Orthodontic Services</td>
<td>None</td>
<td>None</td>
<td>None</td>
</tr>
<tr>
<td>Orthodontia Maximum</td>
<td>None</td>
<td>None</td>
<td>None</td>
</tr>
</tbody>
</table>
# Vision care services

<table>
<thead>
<tr>
<th>Service</th>
<th>IN-NETWORK provider (Member cost)</th>
<th>OUT-OF-NETWORK provider (Reimbursement)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Exam with dilation as necessary</td>
<td>$10</td>
<td>Up to $30</td>
</tr>
<tr>
<td>• Retinal imaging</td>
<td>$10</td>
<td>Not covered</td>
</tr>
<tr>
<td>Contact lens exam options</td>
<td>Up to $55</td>
<td>Not covered</td>
</tr>
<tr>
<td>• Standard contact lens fit and follow-up</td>
<td>10% off retail</td>
<td>Not covered</td>
</tr>
<tr>
<td>• Premium contact lens fit and follow-up</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Frames</td>
<td>$150 allowance</td>
<td>$65 allowance</td>
</tr>
<tr>
<td>• 20% off balance over $150</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Standard plastic lenses</td>
<td></td>
<td></td>
</tr>
<tr>
<td>• Single vision</td>
<td></td>
<td></td>
</tr>
<tr>
<td>• Bifocal</td>
<td>$15</td>
<td>Up to $25</td>
</tr>
<tr>
<td>• Trifocal</td>
<td>$15</td>
<td>Up to $40</td>
</tr>
<tr>
<td>• Lenticular</td>
<td>$15</td>
<td>Up to $60</td>
</tr>
<tr>
<td>Covered lens options</td>
<td></td>
<td></td>
</tr>
<tr>
<td>• UV coating</td>
<td>$15</td>
<td>Up to $25</td>
</tr>
<tr>
<td>• Tint (solid and gradient)</td>
<td>$15</td>
<td>Up to $40</td>
</tr>
<tr>
<td>• Standard scratch-resistance</td>
<td>$15</td>
<td>Up to $60</td>
</tr>
<tr>
<td>• Standard polycarbonate - adults</td>
<td>$40</td>
<td>Up to $100</td>
</tr>
<tr>
<td>• Standard polycarbonate - children &lt;19</td>
<td>$0</td>
<td></td>
</tr>
<tr>
<td>• Standard anti-reflective coating</td>
<td>$45</td>
<td></td>
</tr>
<tr>
<td>• Premium anti-reflective coating</td>
<td></td>
<td></td>
</tr>
<tr>
<td>• Tier 1</td>
<td>$57</td>
<td>Not covered</td>
</tr>
<tr>
<td>• Tier 2</td>
<td>$68</td>
<td>Not covered</td>
</tr>
<tr>
<td>• Tier 3</td>
<td>80% of charge</td>
<td>Not covered</td>
</tr>
<tr>
<td>• Standard progressive (add-on to bifocal)</td>
<td>$15</td>
<td>Up to $40</td>
</tr>
<tr>
<td>• Premium progressive</td>
<td>$110</td>
<td>Premium progressives as follows:</td>
</tr>
<tr>
<td>• Tier 1</td>
<td></td>
<td>Not covered</td>
</tr>
<tr>
<td>• Tier 2</td>
<td>$120</td>
<td>Not covered</td>
</tr>
<tr>
<td>• Tier 3</td>
<td>$135</td>
<td>Not covered</td>
</tr>
<tr>
<td>• Tier 4</td>
<td>$90 copay, 80% of charge less $120 allowance</td>
<td>Not covered</td>
</tr>
<tr>
<td>• Photocromatic / plastic transitions</td>
<td>$75</td>
<td>Premium progressives as follows:</td>
</tr>
<tr>
<td>• Polarized</td>
<td>20% off retail</td>
<td>Not covered</td>
</tr>
<tr>
<td>Contact lenses (applies to materials only)</td>
<td>$150 allowance, 15% off balance over $150</td>
<td>$104 allowance</td>
</tr>
<tr>
<td>• Conventional</td>
<td>$150 allowance</td>
<td></td>
</tr>
<tr>
<td>• Disposable</td>
<td>$0</td>
<td></td>
</tr>
<tr>
<td>• Medically necessary</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

## Monthly Premiums

- **Employee Only**: $6.54
- **Employee & Spouse / Domestic Partner**: $13.08
- **Employee & Children**: $12.44
- **Employee & Family**: $19.54
## Vision Care Plan (including exam and materials)

<table>
<thead>
<tr>
<th>Service</th>
<th>See a participating provider</th>
<th>See a nonparticipating provider</th>
</tr>
</thead>
<tbody>
<tr>
<td>Exam with dilation as necessary¹</td>
<td>100% after $10 copay</td>
<td>$40 allowance</td>
</tr>
<tr>
<td>Lenses</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Single</td>
<td>100% after $10 copay</td>
<td>$40 allowance</td>
</tr>
<tr>
<td>Bifocal</td>
<td>100% after $10 copay</td>
<td>$60 allowance</td>
</tr>
<tr>
<td>Trifocal</td>
<td>100% after $10 copay</td>
<td>$80 allowance</td>
</tr>
<tr>
<td>Frames</td>
<td>$75 wholesale allowance</td>
<td>$60 retail allowance</td>
</tr>
<tr>
<td>Contact lenses² (conventional)³</td>
<td>$150 allowance</td>
<td>$75 allowance</td>
</tr>
<tr>
<td>Medically necessary (limit one pair)⁴</td>
<td>100%</td>
<td>$100 allowance</td>
</tr>
<tr>
<td>Frequency (based on date of service)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Examination</td>
<td>Once every 12 months</td>
<td></td>
</tr>
<tr>
<td>Lenses or contact lenses</td>
<td>Once every 12 months</td>
<td></td>
</tr>
<tr>
<td>Frame</td>
<td>Once every 24 months</td>
<td></td>
</tr>
</tbody>
</table>

### Affordable frames

Benefits include a wholesale frame allowance. If the wholesale cost exceeds the frame allowance, employees pay twice the wholesale difference. They never pay full retail.

<table>
<thead>
<tr>
<th>Retail price*</th>
<th>Wholesale price</th>
<th>Wholesale allowance</th>
<th>Member cost</th>
<th>Savings</th>
</tr>
</thead>
<tbody>
<tr>
<td>$150–$225</td>
<td>$75</td>
<td>$75</td>
<td>$0</td>
<td>$150–$225</td>
</tr>
<tr>
<td>$200–$300</td>
<td>$100</td>
<td>$75</td>
<td>$50 ($100–$75=25x2=$50)</td>
<td>$150–$250</td>
</tr>
</tbody>
</table>

## Monthly Premiums

- **Employee Only**: $6.96
- **Employee & Spouse**: $13.74
- **Employee & Children**: $13.60
- **Employee & Family**: $21.36
Preferred Legal Plan

Schedule of Benefits include:
- Divorce
- Child Support, Custody and Visitation
- Traffic Tickets/Suspended Licenses/DUI
- Credit Repair
- Loan Modifications/Foreclosures
- Bankruptcy
- Wills/Powers of Attorney/Living Wills/Revocable Living Trusts
- Identity Theft Services
- Buying or Selling a Home
- IRS Issues
- Landlord-Tenant Disputes
- Probate
- Garnishments
- Civil Litigation/Small Claims
- HOA/Condo Disputes
- Immigration
- Personal Injury
- Criminal Defense
- Domestic Violence
- Car Accidents
- and much more...

Member Benefits include:
- FREE unlimited legal advice via phone consultation
- FREE review of legal documents (real estate contracts, lease agreements, court papers, etc.)
- FREE letters and phone calls on your behalf to third parties to resolve disputes
- FREE credit repair and settling of accounts in collection
- FREE identity theft protection and restoration
- FREE loan modification assistance and foreclosure defense
- FREE face-to-face initial consultations with local attorneys
- FREE wills for member and spouse or domestic partner (powers of attorney and living wills also available)
- FREE legal forms available through Form Library (i.e., bills of sale, court forms, promissory notes, contracts, affidavits, etc.)
- FREE notary services
- 40% to 70% reduced legal fees for panel attorney representation
- Comprehensive legal coverage (including all divorce, child support and custody issues)
- 24 hours a day, 7 days a week access
- All pre-existing issues are covered
- Spouse (or domestic partner), dependent children and entire household covered
- Unlimited, immediate use of membership
- All communications strictly confidential
- Florida-based plan. Out-of-state assistance available

Monthly Premiums
Employee
$9.96
Accident
Help you pay the following types of expenses when injured during a covered accident:
- Expensive medical treatment for broken bones and dislocations, or physical therapy.
- Crutches, wheelchairs or other medical aids you may need as a result of your accident.
- Copays and deductibles.

Cancer
Depending on the plan you choose, supplemental benefits for:
- Cancer diagnosis and treatment, including certain screening tests
- Procedures and treatments you may require to care for your cancer.

Disability
Helps supplement your income during short-term disability to help you pay the following expenses:
- Mortgage or rent payments, utility bills and other household expenses
- Food, clothing and other necessities
- Copayments & health costs not covered under other plans
- Travel and lodging expenses for treatment

Hospitalization
Daily cash payments when you are hospitalized

Hospital Intensive Care
Daily benefit for confinement in a hospital intensive care or a sub-acute intensive care unit.

All pricing is specific to the individual employee, please contact to the provider for monthly premiums.
**Flexible Spending Accounts (FSA)**

**Healthcare**
- You deposit pretax money into the account through payroll deductions to pay for eligible medical, dental, vision, preventative and prescription drug expenses.
  - Using the Benefit Card to pay for eligible services and items;
  - Pay your provider directly from your account online; or
  - Pay out of pocket for eligible medical expenses; then submit claims to be reimbursed.
- Employee Contribution Limits for 2021:
  - $60 minimum/year
  - $2,750 maximum/year
- If any funds are remaining at the end of the plan year, up to $550 will be carried over into the following plan year. Amounts over $550 will be forfeited.

**Limited Purpose**
- You deposit pretax money into the account through payroll deductions to pay for eligible dental, vision and preventive care expenses not covered by your health plan.
  - If you are enrolled in a high deductible health plan (HDHP), you can choose a Limited Purpose FSA. You cannot choose a Healthcare FSA if you are enrolled in an HDHP and eligible for the HSA.
  - Use the Benefit Card to pay for eligible services and items; or
  - Pay your provider directly from your account online; or
  - Pay out of pocket for certain eligible expenses; then submit claims to be reimbursed.

**Dependent Care**
- You deposit pretax money into the account through payroll deductions. You get reimbursed for eligible services (not healthcare related) to care for children under age 13 or a dependent age 13 and older who live with you at least 8 hours a day and who need supervised care, such as an elderly parent or spouse with a disability.
  - Use the Benefit Card to pay for eligible dependent care services;
  - Pay your provider directly from your account online; or
  - Pay out of pocket for eligible dependent care expenses; then submit claims to be reimbursed.
- Employee Contribution Limits for 2021:
  - $60 minimum/year
  - $5,000 maximum/year

**Health Savings Account (HSA)**
- The state contributes pretax money to your personal bank account each month for you to pay for eligible health expenses and save for future costs. You may also deposit pretax money into the account. Enroll in an HDHP online in People First, which automatically opens your HSA Advantage™ account.
  - The state contributes $41.66/month for single coverage (up to $500/yr) and $83.33/month for family coverage (up to $1,000/yr).
  - Pay for eligible expenses from this savings account at time of service or purchase;
  - Pay your provider directly from your account online; or
  - Pay out of pocket for eligible expenses; then reimburse yourself from the account.

**Health Reimbursement Account (HRA)**
- Shared Savings Program rewards are credited to your account as they are earned. HRA money is used to pay for eligible medical, dental, vision, preventive and prescription drug expenses.
  - Use the Benefit Card to pay for eligible services and items;
  - Pay your provider directly from your account online; or
  - Pay out of pocket for eligible expenses; then submit claims to be reimbursed.
Step 1: Log in to the myUFL System
Visit the myUFL system at my.ufl.edu. Enter your Gatorlink username and password. After you log into the portal, use the following navigation:
Main Menu > My Self Service > Benefits > Benefits Enrollment

Step 2: Access Your Open Event
Click the Select button next to the open event (i.e. new hire, marriage, birth, etc.). Elections must be completed within 60 days from your event date which is displayed on the page. In the fall, an event for Open Enrollment will also be made available. Elections made during Open Enrollment are effective January 1.

Step 3: Select Your Benefits
Click the Edit button next to each plan to review your coverage options and to add or remove dependents/beneficiaries if applicable. The "Election Summary" section displayed at the bottom of the page reflects any plan selections you make, along with the total biweekly costs.

Step 4: Add Dependent/Beneficiary Information
Select a plan to add or remove dependent information. For security, UF’s Privacy Office requires validation of your SSN and date of birth to complete the entry. On the dependent page you must enter the date of birth and SSN for each dependent, along with the required fields indicated by an asterisk. On life plans, your beneficiaries do not need the SSN. Missing dependent information will delay your coverage.

Step 5: Select Dependent Coverage / Assign Beneficiaries
After adding dependents, follow the hyperlinks on each page to return to your Enrollment Session. From the Dependent/Beneficiary list, you MUST select each person in order to enroll them in coverage or assign them as a beneficiary. Click the Update Elections button to store your selections and return to the Enrollment Summary page to review other plan options.

Step 6: Submit Your Enrollment Selections
Verify that your benefit selections are complete and accurate. Finalize your enrollment by clicking the Submit button. Coverage is assigned to begin on your event date (See Step 2). Once you click Submit, your elections are final and no other changes can be made.

You should not attempt to use coverage until you receive your member ID card from the carrier. Please note, you can save your progress by clicking the Update Elections button. After you click the Submit button, your selections are final and can only be changed during Open Enrollment or if you have a Qualified Event.
Note: Certain web browsers are not supported on this site. Disable the pop up blocker on your browser before you begin.

Step 2: Enter your ID & password.
Upon hire, People First will mail you an ID number once you are in the UF payroll system. Current employees should use the ID issued. If you have not established a password before use:
- The letters “PF” and your date of birth (MMDDYY)
- Example: Date of birth is August 15, 1967 use -- Pf081567

Step 3: Change your password & complete three security questions. Click the “Save and Logon” button to proceed with enrollment.
Click on the People First Password Guidelines link and review. Passwords must follow the delineated criteria to be approved.

Step 4: Select Change My Benefits link to begin your enrollment. You may view your benefits summary, premium history, dependent information, etc. by accessing the links on this page any time during the year.

Step 5: Select your qualifying event. This screen displays your event (hire, open enrollment, etc.) and your deadline to enroll in benefits.

Step 6: The next few screens allow you to register/validate eligible dependents if applicable. Name, birth date, social security number, etc. are required for each entry. This list is used later to attach dependents onto your plans. Detailed instructions can be found in the People First—Dependent Certification Process guide. (If enrolling in individual coverage skip this section and go to the next step).

Step 7: Click Add to select a plan or Cancel to remove a plan. Select dependents for each plan if applicable.

Step 8: Verify your selections and any dependents if added. Coverage is assigned based on the payroll cycle. Health is the only plan that provides an option to request an earlier coverage date for new hires. Submit any premiums due to the address provided in People First.

Step 9: Enter your password and click the Complete Enrollment button to finalize your elections. No other changes are permitted until the next open enrollment period or if you have a qualified event. Print the confirmation sheet for your records.
Note: You should not attempt to use coverage until you receive your member cards from the provider.
403(b) SUSORP & 403(b) AEF

State University System Optional Retirement Program

For the portion of your salary funded from the State of Florida (usually $26K for full-time faculty), you will need to select one of the following companies to administer your Optional Retirement Program (ORP) account.

Employer contributions in the ORP are at the rate of 5.14% and a mandatory employee contribution of 3% will automatically be withdrawn from your salary.

Voluntary employee contributions are permitted up to 5.14% of biweekly earnings.

For the portion of your salary funded from the State of Florida, you ARE REQUIRED to elect one of the companies to administer your ORP account with 90 days of your hire date.

Voluntary employee contributions are permitted up to 5.14% of biweekly earnings.

Academic Enrichment Fund

For the portion of your salary funded from the Academic Enrichment Fund (AEF), you will work with Fidelity Investments to administer your AEF account.

Employer contributions in the AEF are at the rate of 5.14% and a mandatory employee contribution of 3% will automatically be withdrawn from your salary.

Voluntary employee contributions are not permitted to this plan.

For the portion of your salary funded from the Academic Enrichment Fund, an account will automatically open with Fidelity Investments to administer your AEF account.

To enroll in your 403(b) State University System Optional Retirement Program, follow these steps.

1. Open an account with an investment provider listed below
2. Fax completed Mandatory Optional Retirement Program Enrollment Form to UF Benefits at (352) 392-5166 within 90 calendar days from hire

Gene Varela
407-335-0834
Gene.Varela@fmr.com

JT Carpenter
352-547-6600
jt.carpenter@fmr.com

Deborah James
352-538-0106
debbi@gaboragency.com

Barbara Vaught
813-632-5153
bvaught@tiaa.org

Stephen Harrison
904-240-3916
stephen.harrison@equitable.com

Sheryl Bennet
352-367-2409
sheryl.bennett@aig.com

EQUITABLE

Gene Varela
407-335-0834
Gene.Varela@fmr.com

JT Carpenter
352-547-6600
jt.carpenter@fmr.com

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sheryl.bennett@aig.com

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For the portion of your salary funded from the State of Florida, you ARE REQUIRED to elect one of the companies to administer your ORP account with 90 days of your hire date.

Voluntary employee contributions are permitted up to 5.14% of biweekly earnings.

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sheryl.bennett@aig.com

Voluntary employee contributions are permitted up to 5.14% of biweekly earnings.

For the portion of your salary funded from the State of Florida, you ARE REQUIRED to elect one of the companies to administer your ORP account with 90 days of your hire date.

Voluntary employee contributions are permitted up to 5.14% of biweekly earnings.

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jt.carpenter@fmr.com

Deborah James
352-538-0106
debbi@gaboragency.com

Barbara Vaught
813-632-5153
bvaught@tiaa.org

Stephen Harrison
904-240-3916
stephen.harrison@equitable.com

Sheryl Bennet
352-367-2409
sheryl.bennett@aig.com

Voluntary employee contributions are permitted up to 5.14% of biweekly earnings.

For the portion of your salary funded from the State of Florida, you ARE REQUIRED to elect one of the companies to administer your ORP account with 90 days of your hire date.

Voluntary employee contributions are permitted up to 5.14% of biweekly earnings.

For the portion of your salary funded from the Academic Enrichment Fund, an account will automatically open with Fidelity Investments to administer your AEF account.

To enroll in your 403(b) State University System Optional Retirement Program, follow these steps.

1. Open an account with an investment provider listed below
2. Fax completed Mandatory Optional Retirement Program Enrollment Form to UF Benefits at (352) 392-5166 within 90 calendar days from hire

Gene Varela
407-335-0834
Gene.Varela@fmr.com

JT Carpenter
352-547-6600
jt.carpenter@fmr.com

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403(b) Plans & 457 Deferred Compensation Plan

As an employee at UF, can participate in voluntary savings plans via payroll deductions. Employees may contribute to both a 403(b) plan and the 457 Deferred Compensation plan. The employer does not contribute to these plans. Please contact the providers below at any time for additional information and to open an account.

University of Florida 403(b) Plan
Tax-Deferred or After Tax Roth

JT Carpenter
352-547-6600
jt.carpenter@fmr.com

Gene Varela
407-335-0834
Gene.Varela@fmr.com

457 Deferred Compensation Plan
https://www.myfloridacfo.com/DeferredComp/

All contributions are subject to IRS guidelines for the 2021 limit:
Under age 50: $19,500 (pre-tax) | Age 50 and older: $26,000 (pre-tax)
As an employee at UF, you are entitled to the following leave options. Leave accruals are prorated based on an employee's FTE. Rates below are for 1.0 FTE, 12 month employees. Please speak with your supervisor regarding departmental leave policies and tracking processes.

**Sick Leave**

Full-time faculty members accrue 4 hours biweekly (roughly 13 days/year) of sick leave. There is no limit on total hours accrued. Sick leave must be earned before being taken.

There is no cash-out option for sick leave.

UF’s Sick Leave Pool is a way for employees to combine a portion of their individually accrued sick leave for collective use. Enrollment into the Sick Leave Pool occurs each October. [https://benefits.hr.ufl.edu/time-away/sick-leave/](https://benefits.hr.ufl.edu/time-away/sick-leave/)

**Vacation Leave**

Full-time faculty members on 12 month appointments accrue annual leave at the rate of 6.769 hours biweekly (roughly 22 days/year). A maximum of 352 hours of annual leave may be accumulated.

Upon resignation or retirement, an employee may have a lifetime cash out up to 200 hours of annual vacation leave.

**Paid Holidays**

Full-time faculty members are eligible for 10 paid holidays each year. All full-time leave-accruing Academic Personnel, TEAMS, and USPS employees earn 8 hours of holiday pay as long as they are in pay status for a reasonable portion of their last regularly scheduled workday before the holiday. The 2021 holiday schedule is available at: [https://benefits.hr.ufl.edu/time-away/holidays/](https://benefits.hr.ufl.edu/time-away/holidays/)

**December Personal Leave**

Full-time faculty members earn 4 additional days of leave which are credited to their account in December of each year. These days are typically used between December 26th - 31st. However, due to department staffing needs, these days will be available for use until the end of the current fiscal year (June 30th).

**FMLA Leave**

The University of Florida values its employees and recognizes the challenges employees can face when it comes to balancing work and personal responsibilities, particularly when those responsibilities are related to the employee's own health and the health of loved ones. The Family and Medical Leave Act (FMLA) entitles eligible employees to take unpaid, job-protected leave for specified family and medical reasons. To be eligible for FMLA, you must have at least 12 months of employment with UF, worked at least 1,250 hours for UF during the 12 months prior to starting FMLA leave, and not exhausted your current entitlement.

*NEW in 2021* UF Paid Family Leave provides up to 8 weeks of paid family leave in a rolling 24-month period for full-time faculty and staff, as a mechanism to provide for work-life integration and protection against income loss in times of major life events. These 8 weeks count towards your FMLA entitlement. Employees can use this time in one of two ways:

1. Parental: to cover absences related to parental leave (birth, adoption, fostering)
2. Medical: a personal illness/injury, or an immediate family member's illness/injury

*Employees are not required to exhaust their accrued leave in order to use this benefit.*
UF created the “Aid-a-Gator” program as an emergency fund to provide limited assistance (up to $1,500 per employee calendar year) to UF faculty and staff who experienced a temporary financial hardship.

https://benefits.hr.ufl.edu/gatorperks/aid-a-gator/

Your UF Employee Assistance Program offers someone to talk to and resources to consult whenever and wherever you and your eligible dependents need them - 24 hours a day, 7 days a week.

Phone: 800-697-0353
Website: guidanceresources.com
Mobile Phone App: GuidanceNow℠
Web ID: UFEAP

UF Family Resource Officer
UFHR has dedicated a member of its benefits team to serve as a Family Resource Officer to help acquaint new faculty and staff with family resources. Contact this professional at familyresources@hr.ufl.edu.

Additional Benefits

https://babygator.ufl.edu/
352-294-2243
For children 6 weeks to 5 years old.

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352-294-2243
For children 6 weeks to 5 years old.

All employees receive GATORPERKS for exclusive discounts!
https://benefits.hr.ufl.edu/gatorperks/

https://wellness.med.ufl.edu/
http://gatorcare.org/wellness/

https://benefits.hr.ufl.edu/gatorperks/aid-a-gator/

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Onboarding Checklist

☐ Update and confirm mailing address in MyUFL.
   MyUFL.edu > Main Menu > My Account > Update My Directory Profile

☐ Update and confirm emergency contact in MyUFL.
   MyUFL.edu > Main Menu > My Account > Update Emergency Contact

☐ Enroll in benefits (within the first 60 days).

- **UFSelect Plan Options**
  - Health
  - Life
  - Disability
  - Dental
  - Vision
  - Legal

- **State of Florida Plan Options**
  - Life
  - Disability
  - Dental
  - Vision
  - Accident
  - Cancer
  - Hospitalization
  - Hospital Intensive Care
  - Savings & Spending Accounts

☐ Select a retirement vendor and open ORP account (within the first 90 days).

- **Add a beneficiary for your life insurance coverage.**
  - UFSelect Plans: MyUFL.edu > Main Menu > My Self Service > Benefits > Dependent/Beneficiary Info

☐ Submit dependent verification documents to Benefits@ufl.edu
   Please do not send SSN information over email as it is not secure.

☐ Regularly check your bi-weekly paystub for accuracy.
   MyUFL.edu > Main Menu > My Self Service > Payroll & Compensation > View Paycheck

☐ Sign up to receive your W2 Electronically.
   My.UFL.edu > My Self Service > Payroll and Compensation > W2/W2c Consent Form > Check & Submit

For personalized services, please contact your COM Talent Management Specialist:

Katie Rogers
352-265-7806
k.rogers@ufl.edu
## Medical Benefits
Medical Benefits are administered by Florida Blue

<table>
<thead>
<tr>
<th>Calendar Year Deductible (CYD)</th>
<th>GatorCare Network Tier 1</th>
<th>Florida Blue BlueOptions Tier 2</th>
<th>Out-of-Network Tier 3</th>
</tr>
</thead>
<tbody>
<tr>
<td>Individual Deductible</td>
<td>$450</td>
<td>$1,500</td>
<td>$3,000</td>
</tr>
<tr>
<td>Family Deductible</td>
<td>$900</td>
<td>$3,000</td>
<td>$6,000</td>
</tr>
</tbody>
</table>

### Out-of-Pocket Maximum (OOP)
Includes Medical CYD, Coinsurance, Copays, Per-Admission Deductibles, Per-Visit Deductibles, and Pharmacy CYD & Coinsurance/Copays. The OOP Maximum values cross accumulate between all tiers.

<table>
<thead>
<tr>
<th></th>
<th>GatorCare Network Tier 1</th>
<th>Florida Blue BlueOptions Tier 2</th>
<th>Out-of-Network Tier 3</th>
</tr>
</thead>
<tbody>
<tr>
<td>Individual Maximum</td>
<td>$2,700</td>
<td>$6,850</td>
<td>$10,000</td>
</tr>
<tr>
<td>Family Maximum</td>
<td>$5,400</td>
<td>$13,700</td>
<td>$20,000</td>
</tr>
</tbody>
</table>

### Coinsurance

<table>
<thead>
<tr>
<th></th>
<th>GatorCare Network Tier 1</th>
<th>Florida Blue BlueOptions Tier 2</th>
<th>Out-of-Network Tier 3</th>
</tr>
</thead>
<tbody>
<tr>
<td>Coinsurance (plan pays after CYD has been satisfied)</td>
<td>90%</td>
<td>80%</td>
<td>60%</td>
</tr>
<tr>
<td>Coinsurance (member pays after CYD has been satisfied)</td>
<td>10%</td>
<td>20%</td>
<td>40%</td>
</tr>
</tbody>
</table>

### Lifetime Maximum

<table>
<thead>
<tr>
<th></th>
<th>GatorCare Network Tier 1</th>
<th>Florida Blue BlueOptions Tier 2</th>
<th>Out-of-Network Tier 3</th>
</tr>
</thead>
<tbody>
<tr>
<td>Lifetime Maximum</td>
<td></td>
<td></td>
<td>Unlimited</td>
</tr>
</tbody>
</table>

### Physician Office and Virtual Visit Services

<table>
<thead>
<tr>
<th></th>
<th>GatorCare Network Tier 1</th>
<th>Florida Blue BlueOptions Tier 2</th>
<th>Out-of-Network Tier 3</th>
</tr>
</thead>
<tbody>
<tr>
<td>Primary Office Visit</td>
<td>$15 copay</td>
<td>20% after CYD</td>
<td>40% after CYD</td>
</tr>
<tr>
<td>Specialist Office Visit</td>
<td>$35 copay</td>
<td>20% after CYD</td>
<td>40% after CYD</td>
</tr>
<tr>
<td>Virtual Visit—Primary Care and Urgent Care</td>
<td>$10 copay</td>
<td>N/A</td>
<td>N/A</td>
</tr>
<tr>
<td>Virtual Visit—Specialist Care</td>
<td>$20 copay</td>
<td>N/A</td>
<td>N/A</td>
</tr>
<tr>
<td>Urgent Care Center</td>
<td>$35 copay</td>
<td>20% after CYD</td>
<td>40% after CYD</td>
</tr>
</tbody>
</table>

### Wellness and Preventive Care (Annual Physical and Related Labs)

<table>
<thead>
<tr>
<th></th>
<th>GatorCare Network Tier 1</th>
<th>Florida Blue BlueOptions Tier 2</th>
<th>Out-of-Network Tier 3</th>
</tr>
</thead>
<tbody>
<tr>
<td>Primary Office Visit</td>
<td>$0 copay</td>
<td>$0 copay</td>
<td>40% after CYD</td>
</tr>
<tr>
<td>Specialist Office Visit</td>
<td>$0 copay</td>
<td>$0 copay</td>
<td>40% after CYD</td>
</tr>
</tbody>
</table>

### Hospital Services (Pre-certification required for Inpatient Admissions)

<table>
<thead>
<tr>
<th></th>
<th>GatorCare Network Tier 1</th>
<th>Florida Blue BlueOptions Tier 2</th>
<th>Out-of-Network Tier 3</th>
</tr>
</thead>
<tbody>
<tr>
<td>Per-Admission Deductible</td>
<td>$0</td>
<td>$1,500</td>
<td>$1,500</td>
</tr>
<tr>
<td>Inpatient Services</td>
<td>10% after CYD</td>
<td>20% after CYD</td>
<td>40% after CYD</td>
</tr>
<tr>
<td>Outpatient Services</td>
<td>10% after CYD</td>
<td>20% after CYD</td>
<td>40% after CYD</td>
</tr>
</tbody>
</table>

### Emergency Care

<table>
<thead>
<tr>
<th></th>
<th>GatorCare Network Tier 1</th>
<th>Florida Blue BlueOptions Tier 2</th>
<th>Out-of-Network Tier 3</th>
</tr>
</thead>
<tbody>
<tr>
<td>Emergency Room Services</td>
<td>$150 Per-Visit Deductible Plus 10% after CYD Waived if Admitted</td>
<td>$250 Per-Visit Deductible Plus 10% after CYD Waived if Admitted</td>
<td></td>
</tr>
</tbody>
</table>

---

1. Within state of Florida, members will utilize the Blue Options Network for Tier 2 services; outside of the state of Florida members will utilize the National Blue Card PPO network for Tier 2 services.
2. Member is responsible for any charges in excess of the Allowed Amount for Out-of-Network Providers.
3. At UF Health Participating Clinics Only.
4. Per-admission and per-visit deductibles apply to every visit and are independent of the calendar year deductible.
## 2021 Premium Plan
### Summary of Health Plan Benefits

<table>
<thead>
<tr>
<th>Other Services</th>
<th>GatorCare Network Tier 1</th>
<th>Florida Blue BlueOptions Tier 2</th>
<th>Out-of-Network Tier 3</th>
</tr>
</thead>
<tbody>
<tr>
<td>Skilled Nursing Facility</td>
<td>10% after CYD</td>
<td>20% after CYD</td>
<td>40% after CYD</td>
</tr>
<tr>
<td>Home Health Care</td>
<td>10%</td>
<td>20% after CYD</td>
<td>40% after CYD</td>
</tr>
<tr>
<td>Hospice Facility</td>
<td>10% after CYD</td>
<td>20% after CYD</td>
<td>40% after CYD</td>
</tr>
<tr>
<td>Outpatient Therapies in Physician Office (Occupational, Physical, Speech, &amp; Cardiac)</td>
<td>$35 copay</td>
<td>20% after CYD</td>
<td>40% after CYD</td>
</tr>
<tr>
<td>Therapy maximum is inclusive of Chiropractic Services</td>
<td>Combined Therapy 75-Visit Limit Per Benefit Period³</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Chiropractic Services</td>
<td>$35 copay</td>
<td>$35 copay</td>
<td>40% after CYD</td>
</tr>
<tr>
<td>Durable Medical Equipment (Authorization required)</td>
<td>20% after CYD</td>
<td>20% after Tier 1 CYD</td>
<td>40% after CYD</td>
</tr>
<tr>
<td>Outpatient Diagnostic Lab and X-Ray</td>
<td>10%</td>
<td>20% after CYD</td>
<td>40% after CYD</td>
</tr>
</tbody>
</table>

### Pharmacy Benefits

In-network Pharmacy Benefits are administered by Magellan Rx

$125 per Member Pharmacy (Rx) CYD must be satisfied for Rx Tiers 2 – 5, Tier 0 & 1 medications do not apply toward Rx CYD. Family cap for the Rx deductible is $500 per family.

- Member pays the first $125 for medications in Tiers 2-5, then coinsurance benefits apply.
- Rx deductible does not apply to Medical CYD, but counts towards Medical Maximum OOP.
- Member pays the brand copay plus the difference in cost between the brand and generic if brand product is chosen when a generic equivalent is available.

### Prescriptions – up to Retail 30-day supply:

**Tier 0: Value Based**
- 0% coinsurance - includes Healthcare Reform medications covered at no cost to member (no Rx CYD applies)

**Tier 1: Generic**
- 25% coinsurance with $10 minimum to $20 maximum (no Rx CYD applies)

**Tier 2: Preferred Brands**
- 25% coinsurance with $25 minimum to $50 maximum after Rx CYD

**Tier 3: Preferred Specialty**
- 25% coinsurance with $50 minimum to $100 maximum after Rx CYD

**Tier 4: Non-Preferred Brands**
- 40% coinsurance with $70 minimum to $240 maximum after Rx CYD

**Tier 5: Non-Preferred Specialty**
- 40% coinsurance with $70 minimum to $240 maximum after Rx CYD

### Prescriptions – 90-day supply retail and mail order⁴

**Tier 0: Value Based**
- 0% coinsurance - includes Healthcare Reform medications covered at no cost to member (no Rx CYD applies)

**Tier 1: Generic**
- 25% coinsurance with $25 minimum to $50 maximum (no Rx CYD applies)

**Tier 2: Preferred Brands**
- 25% coinsurance with $62.50 minimum to $125 maximum after Rx CYD

**Tier 3: Preferred Specialty**
- N/A

**Tier 4: Non-Preferred Brands**
- 40% coinsurance with $175 minimum to $600 maximum after Rx CYD

**Tier 5: Non-Preferred Specialty**
- N/A

---

1. Within state of Florida, members will utilize the Blue Options Network for Tier 2 services; outside of the state of Florida members will utilize the National Blue Card PPO network for Tier 2 services.
2. Member is responsible for any charges in excess of the Allowed Amount for Out-of-Network Providers.
3. Benefit Period is defined as a Calendar Year. Visit Limit is combined In- and Out-of-Network.
4. Additional 30 visits per benefit year for Developmental Speech Therapy for children ages 18 months-5 years at participating UF Health providers only.
5. Mandatory 90-day supply at either retail or mail order for Tier 0, 1 or 2 maintenance medications following a maximum of two 30-day supply at retail. Controlled Drugs including, but not limited to, medications used to treat anxiety, sleep, pain, and hyperactivity disorders are EXCLUDED from the mandatory 90-day Rx rule.

All benefits are subject to the provisions, exclusions and limitations set forth in the master contract.
<table>
<thead>
<tr>
<th>TABLE OF CONTENTS</th>
</tr>
</thead>
<tbody>
<tr>
<td>Letter from the Administrator-  <strong>Page 2</strong></td>
</tr>
<tr>
<td>Professional Liability Protection-  <strong>Page 3</strong></td>
</tr>
<tr>
<td>A Primer for the UF Health Care Provider: Sovereign Immunity &amp; NICA Q&amp;As - <strong>Page 5</strong></td>
</tr>
<tr>
<td>When to Contact Your Self-Insurance Program (SIP) - <strong>Page 11</strong></td>
</tr>
<tr>
<td>Disclosure of Adverse Events and Accountability in Medical Care-  <strong>Page 12</strong></td>
</tr>
<tr>
<td>A Strategy for Disclosure of Adverse Events-  <strong>Page 14</strong></td>
</tr>
<tr>
<td>Continuing Education: Free CE Courses &amp; Available Lectures-  <strong>Page 16</strong></td>
</tr>
<tr>
<td>Contact Information-  <strong>Page 18</strong></td>
</tr>
</tbody>
</table>
In 1971, the University of Florida J. Hillis Miller Health Science Center Self-Insurance Program was established at the University of Florida. It was one of the first, if not the first, of its kind in the United States and set a standard for the provision of professional liability insurance in the academic health-care setting.

Over the past four decades, the health-care education landscape in Florida has experienced extraordinary growth. By creating several new colleges of medicine to complement established academic health-care programs, Florida has expanded the State University System health care education programs to virtually all areas in the Sunshine State. Self-Insurance Programs (SIPs) have since been created by the Florida Board of Governors for the Florida State University College of Medicine, the University of Central Florida College of Medicine, Florida International University College of Medicine, University of Florida College of Medicine, and the University of South Florida to complement the first state SIP located at the University of Florida Gainesville and Jacksonville campuses. These programs not only provide protections to the Boards of Trustees of the universities for their colleges of medicine but also for other health care colleges and their student health care programs. All the self-insurance programs manage general and professional liability exposures arising from the educational, research, and clinical missions of their program participants.

I have had the honor of working with each of the Florida Board of Governors Self-Insurance Programs and currently serve as the Director of five of the six state self-insurance programs. These programs are staffed by professionals with expertise in the areas of casualty insurance, risk management, law, medicine, and nursing. In addition to the general and professional liability coverage afforded, claims management, litigation defense, finance, and risk management/loss prevention services are provided by SIP staff. The programs are also dedicated to patient safety through our ongoing health-care provider lectures, our extensive medical-legal continuing education materials, and through the Florida Academic Health Patient Safety Organization (FAH PSO) and the Academic Medical Center Patient Safety Organization (AMC PSO). I invite you to take advantage of our convenient on-line CME-approved educational courses that are provided free of charge to our participants. Course topics include a 2-hour mandatory medical error prevention program approved by the Florida Board of Medicine, as well as other important health care/legal topics confronted by Florida providers. I also urge you take SIP 101, which explains our insurance coverage reporting requirements. The Florida Board of Governors Self-Insurance Programs focus on providing vigorous protection to participating health-care providers, while at the same time partnering with them to provide excellent patient care through education and patient safety initiatives.

We look forward to serving you. Please feel free to call us at our Gainesville office (352-273-7006), Jacksonville office (904-244-9070), or toll free at (844) MY FL SIP with any questions.

Sincerely,

Randall C. Jenkins, Esq.
Administrator Self-Insurance Programs
Florida Board of Governors
Professional Liability Protection

The information in this document is intended only for general information. This information is not fully descriptive of the terms and conditions of the protections afforded by UFSIP, nor shall it be construed as extending coverage for specific activities.

The University of Florida J. Hillis Miller Health Center Self-Insurance Program (UFSIP)

UFSIP was created by the Florida Board of Governors to provide general and professional liability protection for the UF Board of Trustees (UFBOT) in support of the education, research, and service programs of the colleges of the UF Health Science Center (HSC); the affiliated teaching hospitals, UF Health Shands Hospital (UF Health Shands) and UF Health Jacksonville; the Florida Proton Therapy Institute, Inc. (FPTI); and their employees and agents.

Employees/Agents

What “personal” protection do I have?
The employees and agents of UFBOT, including faculty and residents, and of UF Health Shands, UF Health Jacksonville, and FPTI have a personal immunity from liability for their negligent acts and omissions when performed within the course and scope of their employment.

The State of Florida, for itself and its agencies and subdivisions, including UFBOT, UF Health Shands, UF Health Jacksonville, and FPTI, partially waived its governmental immunity for tort claims up to $200,000 per claim and $300,000 per occurrence. Therefore, the employees and agents of its agencies and subdivisions (which include UFBOT) cannot be held personally liable for their negligence in tort actions, which includes medical malpractice claims.

Accordingly, UFBOT, UF Health Shands, UF Health Jacksonville, and FPTI employees and agents cannot be personally sued or found personally liable for a negligent act or omission committed while performing their official duties in the State of Florida. §768.28(9) Florida Statutes, states in part:
“No officer, employee, or agent of the state or any of its subdivisions shall be held personally liable in tort or named as a party defendant in any action for any injury or damage suffered as a result of any act, event, or omission of action in the scope of her or his employment or function, unless such officer, employee, or agent acted in bad faith or with malicious purpose or in a manner exhibiting wanton and willful disregard of human rights, safety, or property.”

Am I protected for “Outside Employment”?
UFSIP does not provide liability protection for an employee’s outside employment. Nonetheless, employees must request and receive permission from their employer prior to engaging in such activity.

Do I have to apply for my coverage?
Coverage automatically begins and ends with your UFBOT, UF Health Shands, UF Health Jacksonville, or FPTI employment. No application is required; however, you will be asked by UFSIP to periodically complete questionnaires about your clinical practice.

How do I obtain confirmation of coverage for hospital credentialing?
Requests for confirmation of coverage are forwarded to UFSIP, which sends a “Certificate of Protection” directly to the requesting facility.

What are my responsibilities to UFSIP?
All employees, including care providers, staff, students, and administrators, of UFBOT, UF Health Shands, UF Health Jacksonville, and FPTI have a duty and obligation to report to UFSIP all incidents that have or may have resulted in injury to or the death of a patient, whether caused by or potentially caused by themselves or a colleague. Patient care incidents and conditions that expose patients to injuries and death are to be reported immediately to the UFSIP Claims staff at 352-273-7006, or (844) MY FL SIP. They are on-call 24/7.

Will I need “tail coverage” if I leave my UFBOT, UF Health Shands, UF Health Jacksonville, or FPTI employment?
No. The protection afforded by UFSIP is “occurrence based” and remains in effect for claims and actions that arise from incidents that occurred during the term of your employment, even if the claim is first made after your termination date.

Students
UFSIP provides students general and professional liability protection while in approved courses of study and training.
Sovereign Immunity
A Primer for the UF Health Care Provider

The Concept of Sovereign Immunity
The doctrine of sovereign immunity also referred to as "Crown immunity," is grounded in the English common law concept that "the king can do no wrong" and was not, therefore, subject to claims and suits by his countrymen. In the United States, the doctrine takes on a more practical perspective, recognizing the reality that there is no legal right to sue the sovereign authority for rights and obligations that are conferred by laws made by the same sovereign authority. Accordingly, unless the sovereign agrees, it cannot be sued. In American jurisprudence, the doctrine of sovereign immunity applies not only to the United States government (federal sovereignty), but also to each of the individual states. The immunity enjoyed by the United States and the individual states may be waived, in whole or in part, by federal and state lawmakers, thereby permitting these sovereign entities to be sued. Any waiver of sovereign immunity, however, will be limited to the expressed parameters in the waiver Section 768.28, Florida Statutes, and will be strictly construed by the courts that interpret these statutes.

Limited Waiver of Sovereign Immunity in Florida
The State of Florida has sovereign immunity codified by Florida law. Section 13 of Article X of the Florida Constitution authorizes the state legislature to enact laws permitting claims and lawsuits to be brought against the state. The provisions of Section 768.28, Florida Statutes, set forth the specific conditions limiting the extent to which the state waives sovereign immunity in tort actions, including medical negligence claims and litigation. This statute permits the state to waive sovereign immunity, to a limited extent, when personal injury or death was caused by the "negligent act or wrongful omission" of any employee of the state, state agency, or state subdivision while the employee or agent was "acting within the scope of the employee's office or employment." The statute provides that the state, for itself and for its "agencies and subdivisions," waives sovereign immunity for liability for torts, but only to the extent specified in this statute. The statutory reference to "agencies and subdivisions" includes independent establishments of the state, such as state university boards of trustees. Accordingly, when an employee of the University of Florida (UF) negligently causes personal injury, sovereign immunity is waived, subject to limitations, and the injured party may assert a claim or file a lawsuit against the University of Florida Board of Trustees.

The Basic Application of the Waiver of Sovereign Immunity to UF Health-care Providers
Within the ambit of sovereign immunity, Florida law affords immunity from personal liability for UF health-care providers when their care and treatment of patients becomes the subject of a claim or lawsuit, provided certain criteria are met. Specifically, UF health-care providers will not be held personally liable for medical negligence, if the negligent act or omission occurred while the health-care provider was acting within the scope of the provider's UF employment. In practical terms, this means that, when a UF Healthcare provider is performing duties within the scope of the provider's employment with UF, and the provider's care is alleged in a claim or lawsuit to
have been negligent, the provider will not be held responsible personally for any money damages that might result from the claim or lawsuit. The State of Florida and, in particular, the UF Board of Trustees are, as a matter of law, the proper defendants in any claim or lawsuit alleging medical negligence on the part of a UF health-care provider. The practical application of these statutory provisions is illustrated in the Question-and-Answer section of this article.

Limits on Recovery by Claimants and Plaintiffs
Section 768.28, Florida Statutes, not only relieves UF health-care providers of personal liability for negligent acts or omissions occurring within the scope of their duties, the statute also limits the amount of money payable by the state to those injured as a result of such negligence. The amount of monetary damages payable by the University of Florida Board of Trustees to a successful claimant is limited to $200,000 per claimant, and the aggregate that may be paid on any occurrence, regardless of the number of claimants, is limited to $300,000. In order for the claimants to recover damages in excess of these statutory limits, they would need to pursue a claims bill in the Florida legislature. The Florida legislature can award recompense without monetary limits, which must be paid by the University of Florida Board of Trustees.

The Practical Impact of Sovereign Immunity & NICA:
Some Common Questions and Answers

Question: A UF faculty physician is named as a defendant in a Notice of Intent to Initiate Litigation for Medical Negligence. How can this happen if Florida law prohibits state employees from being named defendants in claims and suits?

Answer: The most common reason for this occurrence is simple unfamiliarity on the part of the claimant's attorney concerning the employment status of the UF physician. Florida law requires that, before a claimant may legally file a medical negligence lawsuit, the claimant (normally through the claimant's attorney) must conduct a good faith investigation of the facts giving rise to the claim. After the investigation, notice of the claim must be sent to the health-care provider that is alleged to have been negligent. The claim package sent to the provider is called a "Notice of Intent to Initiate Litigation for Medical Negligence" (NOI). When UF providers receive NOIs, they forward it to the Self-Insurance Program (SIP) for action. SIP will investigate the claim, respond to the matters alleged in the NOI, and inform the claimant's attorney of the UF provider's immune status. The claimant's attorney will also be advised that Florida law prohibits the naming of the UF provider as a defendant in any lawsuit that may be pursued, and that SIP will pursue legal sanctions against the claimant if the provider is specifically named as a defendant in future proceedings. If the claimant's attorney ignores this admonition and files suit naming a UF provider as a defendant, motions will be filed with the court to remove the name of the provider as a defendant and to substitute the University of Florida Board of Trustees as the proper defendant.
Question: Are UF resident physicians and physician extenders covered by the Florida sovereign immunity statute?

Answer: Yes. As is the case with all other state employees or agents, all UF residents and physician extenders, acting within the scope of their university function, are afforded immunity and are not subject to personal liability for their negligent acts or omissions that cause injury to a patient.

Question: Are UF resident physicians with appointments at the VA immune from personal liability?

Answer: Yes. Courts have accepted that residency physicians with appointments from the VA under 38 U.S.C 7405 or 7406, while acting within the course and scope of their appointment, are personally immune from suit and covered by the Federal Tort Claims Act.

Question: Are UF resident physicians assigned to private hospitals or clinics through an affiliation agreement immune from personal liability?

Answer: Yes. UF residents assigned to a private hospital or clinic, while acting within the scope of their university function, are afforded immunity and are not subject to personal liability for their negligent acts or omissions that cause injury to a patient. This protection does not extend to the private hospital/clinic preceptor; these individuals and entities can best protect themselves from allegations of apparent agency by ensuring that patients receive and sign a Notice of Limited Liability, pursuant to Section 1012.965, Florida Statutes.

Question: Are there any circumstances in which the conduct of a UF health-care provider might result in the loss of immunity from personal liability?

Answer: Yes. The more common occasions where immunity is lost include: (a) committing an intentionally tortious or criminal act; (b) committing medical negligence during a time when the provider is not performing duties within the scope of employment; and (c) acting in bad faith, with malicious purpose, or in a manner exhibiting wanton and willful disregard of human rights, safety, or property. Providers who commit intentional acts of misconduct, such as sexual assault, battery, and defamation of character, are not immune from personal liability. Some providers engage in patient care outside of their duties with UF. Although all UF providers are required to seek permission from UF prior to accepting employment outside of the scope of their UF employment, they are not immune from personal liability for any negligence on their part that occurs during the course and scope of outside employment. The mere fact that UF has granted permission to the provider to engage in outside employment does not afford the provider immunity for negligent acts when engaging in those activities.
Question: Are UF health-care providers covered by the Self-Insurance Program (SIP) when participating in activities or employment outside of the course and scope of their state university employment?

Answer: It depends. When participating in outside employment and activities, you are doing so in your capacity as a private citizen and not as an employee of a state university. As such, you will NOT have SIP coverage/protctions extended to you. Note: Your participation in outside employment and activities must conform to the applicable Regulations and Guidelines of your state university and college.

When participating in non-paid community service activities, and provided you are not entitled to coverage by the organization in which you are volunteering (e.g., state volunteer coverage and protections), state university BOT healthcare providers may request pre-approval for Community Service coverage through the SIP if the activity furthers the mission of the state university. The pre-approval request form can be found on your university’s Coverage Forms page found under the Participants Resource section of the SIP website.

Question: When appointed to the UF BOT faculty solely to supervise, educate, and train BOT fellows, residents, and/or students, are private physicians covered by the Florida sovereign immunity statute for alleged negligent acts or omissions of those BOT fellows, residents, and/or students?

Answer: Yes. Private physicians appointed by University of Florida’s Board of Trustees (BOT) to supervise, educate, and train UF BOT fellows, residents, and/or students have a limited personal immunity as set forth in section 768.28(9), Florida Statutes. The limited personal immunity of section 768.28(9) protects private physicians with UF BOT appointments for claims of vicarious liability arising from alleged negligent acts or omissions of UF BOT fellows, residents, and/or students. The exclusive remedy for alleged negligent acts or omissions of UF BOT fellows, residents, and/or students is an action against UF BOT.

The UF BOT appointment does NOT trigger the limited liability of section 768.28(9), Florida Statutes for patient care personally provided by appointed private physicians. A private physicians is solely responsible for the care and treatment provided and must individually satisfy Florida’s professional financial responsibility requirements applicable to physicians.

Question: A physician is appointed to the UF faculty as an attending physician and clinical professor. Prior to the appointment, the physician was a member of a private practice professional association. While serving in the position at UF, the physician receives an NOI alleging medical negligence in treating a patient while in private practice. Does the fact that the physician was a UF employee at the time the NOI was received afford immunity from personal liability for any medical negligence that occurred in the former private practice?

Answer: No. The physician is provided immunity only for those acts or omissions occurring during the course and scope of employment with UF. There is no immunity from personal liability for acts or omissions occurring at times and under circumstances when the physician was not acting within the scope of employment with UF, even though the NOI was received during employment by UF.
Question: A physician leaves employment with UF. One year later, an NOI is received alleging medical negligence for delay in diagnosis and treatment of a patient examined and treated while acting within the scope of duties at UF. Is the former UF physician immune from personal liability for the claim of medical negligence involving this patient?

Answer: Yes. The former UF physician is immune from personal liability with respect to any medical negligence claim based upon incidents that occurred at any time that the UF physician was acting within the scope of employment with UF, even if the NOI was received after the termination of the relationship with UF.

Question: Is it true that if a UF provider is afforded sovereign immunity, he or she will not be subject to any consequences if a claim or lawsuit alleging medical negligence on the part of the provider is resolved in favor of the claimant?

Answer: No, your actions may be reviewed by your state licensing board and adverse administrative action may be taken. Also, if a payment is made in resolution of the claim, you may also be reported to a state and/or national data bank including, but not limited to, the Florida Office of Insurance Regulation.

Question: Are there any unique situations that are not covered in this article that might affect the immune status of a UF provider?

Answer: Yes. Florida and other states have “Good Samaritan” statutes that provide limited immunity to physicians and other health-care providers who respond to medical emergencies. There are also unique immunity issues that arise when a UF health-care provider, acting within the scope of his or her UF employment, performs pre-approved activities for UF outside the State of Florida.

Question: Does the sovereign immunity afforded to state universities (BOT) extend to universities’ direct-support organizations (DSO) or other instrumentalities of the state?

Answer: Yes. As recently as March 2015, the Florida Supreme Court reinforced that sovereign immunity extends to organizations closely related to state universities in a case involving a university athletic association. The Court cited the definition of “state agencies and subdivisions” entitled to sovereign immunity to include, among others: independent establishments of the state, including state university boards of trustees; and corporations primarily acting as instrumentalities or agencies of the state.

Universities are constitutionally created state agencies or subdivisions of the state entitled to limited sovereign immunity. Additionally, corporations primarily acting as instrumentalities of independent establishments of the State are included within the definition of “state agencies or subdivisions.” Therefore, if an organization is primarily acting as an instrumentality of a university, it is a state agency or subdivision entitled to limited sovereign immunity.
Organizations primarily acting as instrumentalities of the State include entities that may be referred to as university direct-support organizations (DSOs). A university DSO is defined by statute as a not-for-profit Florida corporation “operating in a manner consistent with the goals of the university and in the best interest of the state.”

**Question:** What is the State of Florida NICA program and how does it affect me as a physician and my coverage provided by the Self-Insurance Program (SIP)?

**Answer:** The Florida Birth-Related Neurological Injury Compensation Association (NICA) manages the Florida Birth-Related Neurological Injury Compensation Plan (NICA Plan). In general, under provisions of Florida law, the NICA Plan provides compensation for the care of infants born with qualifying neurological injuries and their parent(s). NICA is the exclusive, no-fault, legal remedy for the types of injuries outlined in the statute, if the involved healthcare providers have met the NICA notice and annual financial assessment requirements. Except in limited circumstances, civil lawsuits for medical malpractice may not be brought in cases meeting NICA criteria. The NICA Fund is a State of Florida trust fund supplemented by other government programs and supported by providers through annual fee assessments. Currently, the annual assessment amounts for physicians, except those excluded by certain statutory exceptions, are: $5,000 for obstetricians who wish to become “participating” physicians within the NICA exclusive remedy protections. Obstetricians who do not pay the assessment, and are not otherwise excluded, will not be afforded NICA’s protections, and will be subject to civil lawsuits for medical malpractice. By participating in the NICA Plan, providers help control cost of professional liability coverage for the University’s obstetrical programs. If NICA declines to accept a claim, SIP coverage applies if the care provided was within course and scope of BOT employment and not deemed reckless. A requirement of SIP coverage is that all eligible healthcare providers are active NICA participants and annually provide SIP with current NICA coverage verification.

Additional information related to NICA can be found at the following website link: [https://www.nica.com/index.html](https://www.nica.com/index.html)

**Question:** Who pays for the NICA assessment?

**Answer:** Unless excluded by statutory exception, all physicians who are not OB/GYN specialists pay their own assessment of $250 annually. Non-exempt obstetricians must pay annual assessments of $5,000 to become “participating” physicians within the NICA exclusive remedy protections. This assessment is paid annually, by either the physician/physician employer/practice site, and is not a part of SIP premiums. SIP is required to maintain proof of NICA coverage annually for all eligible participants, and will assist in ensuring the NICA assessments are timely paid, if requested.

**Question:** Where may a UF provider seek additional information and advice concerning the impact of sovereign immunity upon his or her practice?

**Answer:** The Florida Board of Governor’s Self-Insurance Program (SIP) website has many helpful resources: [http://MYFLSIP.ORG](http://MYFLSIP.ORG). You may also call UF’s Office of General Counsel, or your SIP staff at any time at 352-273-7006 or 844-MY FL SIP (844-693-5747).
When to Contact Your Self-Insurance Program (SIP)

SIP Office: (352) 273-7006
Toll Free: 844 MY FL SIP (844-693-5747)
http://myflsip.org
24/7 Coverage

Examples of when to contact your Self-Insurance Program:

• In ADDITION to any reporting requirements in IDinc, the following are TYPES OF EVENTS THAT YOU SHOULD REPORT TO YOUR SIP.
  ➢ Total or partial loss of a limb or loss of the use of a limb
  ➢ Sensory organ or reproductive organ impairment
  ➢ Any injury to a part of the anatomy not undergoing treatment
  ➢ Disability or disfigurement
  ➢ Any assertion by a patient or patient’s family that he/she has been medically injured
  ➢ Misdiagnosis of a patient’s condition resulting in mortality or increased morbidity
  ➢ Injury/death to either the child or mother during delivery
  ➢ Any birth of a term baby that is stillborn or expires shortly after delivery
  ➢ Any shoulder dystocia resulting in a fracture or other injuries
  ➢ Any assertion by the patient/family that no consent for treatment (medical/surgical) was given
  ➢ Any assertion or evidence that the patient was sexually abused, raped, or otherwise sexually assaulted
  ➢ Medication errors leading to injury, death, or higher level of care
  ➢ Retained foreign body incidents
  ➢ Wrong site, wrong patient, wrong procedure
  ➢ Any incident that results in an unexpected death, brain or spinal damage, or any other injury not referenced above
  ➢ Any other unexpected adverse condition or outcome that you feel could result in a claim

• When you receive licensure investigation letters from the DOH or licensing board
• When you receive Notices of Intent to Initiate Litigation for Medical Negligence (NOI)
• When you need assistance with deposition/subpoena requests
• When you are in need of medical malpractice defense education
• When you are in need of continuing education
• When you need insurance coverage/certifications
Disclosure of Adverse Events and Accountability in Medical Care

What is Disclosure?
It is the information provided to a patient regarding an unanticipated adverse outcome that may or may not be associated with medical error. However, under Florida Law, disclosure of adverse incidents resulting in patient harm must be made in person and this must be documented in the medical record.

Ethical and Legal Duty to Disclose
- The precept of autonomy requires that practitioners seek consent for proposed treatment after providing patients or families the treatment options available to enable an informed decision. Likewise, patients also need to be knowledgeable of treatment remedies when an adverse outcome occurs.
- Professional organizations, including the AMA, American College of Physicians, and National Patient Safety Foundation, promote practitioner truthfulness in dealing with patients and recognize that an unanticipated outcome does not necessarily constitute negligence or unethical behavior, but failure to disclose them may.
- Physician-patient relationships are fiduciary in nature.
- Failure to disclose can result in claims of fraud or fraudulent concealment. (Mere silence is enough to establish fraudulent concealment.)

Who Requires Disclosure?
- The Joint Commission Accreditation Patient Rights Standards: RI.01.02.01
- Florida law:
  - §395.1051, Fla. Stat. (hospitals)
  - §456.0575, Fla. Stat. (licensed practitioners)
- CMS Conditions of Participation for Hospitals: 42 CFR, Ch. IV, 482.13(b)(2)

Patient’s Right to Know
Patients not only want to know the truth about adverse outcomes of care, they have a right to know. What do they want? —the “Five A’s”: Acknowledgment, Apology, All the facts, Assurance, and in some cases, Appropriate compensation. They also want to know how it will affect them in the future and what will be done to prevent it from happening again. Medical error is a topic of interest in the media, on the internet, and a major focus of the entire health-care industry.
Who Should Disclose?
The attending physician or physician’s designee.
To avoid confusion, only one person should be responsible for disclosure.

Benefits of Disclosure
- Provides patients, as well as practitioners, the opportunity to recover from the devastating effect of an unanticipated outcome or medical error.
- Allows practitioners the opportunity to dispel any issues of distrust by communicating directly with the patient and/or patient’s family.
- Promotes patient safety initiatives that will reduce future incidences of error and improve the quality of care.
- Lessens the frequency/severity of litigation when appropriately managed and controlled.

Ten Steps of Disclosure
1. Prior to disclosure, notify the on-call SIP coordinator.
2. An appropriately trained attending physician shall do the disclosure.
3. Be prepared. Know nature of the event, what happened, long-term effects, and who will receive disclosure.
4. Choose appropriate place and time to disclose.
5. Assess patient’s or family’s readiness to listen and their level of understanding.
6. Choose what information to cover. Wording is crucial.
7. Be prepared for and be able to handle crying, anger, and denial.
8. Know how to conclude the conversation.
10. Objectively and factually document the unanticipated outcome in the medical record, to whom and when disclosure was made, and the identity of any witnesses.
A Strategy for Disclosure of Adverse Events

A Strategy for Disclosure | C-O-N-E-S

C – CONTEXT. The first step is to ensure the context of the discussion is appropriate. This means getting both the physical and the emotional environment right.

- Physical environment. The conversation should take place in a private area, away from distractions and interruptions. The seating should be arranged so there are no barriers between you (and other health professionals, if present) and the patient or family. In particular, this means that you should not be seated on opposite sides of a desk or table. Your eyes should be on the same level as theirs, or lower—never higher.

- Emotional environment. First, “take your own pulse”; take a deep breath and identify your own emotional state, which is likely to be a mixture of fear, discomfort, distaste, and embarrassment. It is good to make eye contact unless there is strong anger or emotion in the air, when it might seem either aggressive or intrusive. Discipline yourself to focus on listening. You will often know what the patient or family members are going to say, but do not interrupt—plan to keep quiet and allow them to say it.

O – OPENING. Begin with an initial statement that sets both agenda and tone for what is coming, for example, “I have something difficult and important to discuss with you….” If the circumstances warrant, now is an appropriate point to insert the “S” word: “I’m sorry to say that….” (Sometimes in the immediate aftermath of an adverse event, it will not be known exactly how it happened, whether there was an error, etc. It is just as important not to fall on your sword prematurely as it is to apologize sincerely when an apology is due.)

There are many alternatives to this warning shot (e.g., “I’ve discovered something I have to talk to you about….“), and it is important not to try to memorize a set speech. Find a way to express this content in words that sound natural coming from you. It is often useful to pause here to allow some response.

N – NARRATIVE. Set out events in order, to your best knowledge. Go slow! This material will be difficult for the patient or family to understand and absorb, given the circumstances. It may need to be repeated several times. Explain the uncertainties, thinking, and decisions at each important juncture. Sit close and talk softly. Remember that often the initial theories of how things went wrong are borne out by a fuller analysis, so be careful not to speculate or leap to conclusions. Stick closely to the facts and admit knowledge gaps and uncertainties, but assure the patient or family that you will update them with more information as the analysis proceeds.

E – EMOTIONS. All emotional expressions need to be acknowledged. Health professionals often feel uncomfortable with emotional responses, but failing to acknowledge them makes everyone even more uncomfortable. If no emotional response is forthcoming, it is often useful to be silent for a while. This acknowledges that you recognize it is “their turn” to speak; most people will eventually speak up to fill a long

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Visit our website at http://myflsip.com/
silence. If this does not work, you may probe a little, not by direct questions (e.g., “How do you feel about that?”), but rather by indirect suggestion (e.g., “You must be shocked to hear this?”). Acknowledge the emotion in an empathic response involving the following steps:

a. Identify the emotion. Is it fear, anger, shock, embarrassment, etc.?

b. Identify the source – is it coming from the patient or family, or is it your own emotion you are recognizing?
   It is okay to refer to your own feelings, especially when at a loss – “I don’t know what to say…”

c. Respond in a way that connects the two. You do not need to feel the emotion yourself or even agree with it or think it is legitimate, but you must acknowledge it: “Hearing this must be a terrible shock, be terribly frightening, disturbing, must be awful for you.” Some interviewers can skillfully use a repetition technique to acknowledge what the patient or family is feeling. Use a word from the subject’s last sentence in your next sentence, especially if you can “match up” sensory modes (e.g., if the patient says they cannot see how this happened, you respond that you see what they mean).

It goes without saying that you should never say something like, “I know how you feel.” Even if you do (which is unlikely), the patient or family will not know that and will not believe you.

d. Talking is an important way, but not the only way, to acknowledge emotion. Simple gestures, such as offering a tissue for crying, also acknowledge and legitimize emotional distress.

The goal in all this is to legitimize the emotion and to make it possible to talk about disappointment, shock, and anger. The conversation now focuses on feelings rather than the facts of the case.

S – SUMMARY. Begin closing the conversation with a plan for the future. Establish a time for the next contact and ways to get in touch when new information (e.g., results of an autopsy or further investigation) becomes available. The next contact should be reasonably soon, even if there is not likely to be any substantive new information at that point. This allows the patient or family to digest the information already given and raise questions that do not need to wait for further results. Plans for future care, if required, are especially important at this point. Give the patient and family your contact information and a contact for the institution’s representative. This should be convenient for the patient and family – it should NOT be the main switchboard number or the pager of the resident on call! Finally, elicit questions in a way that does not make the patient or family feel that this is the last chance to ask. For example, “Any questions for now? We will talk again later, but anything for now?” Many people cannot formulate their most important questions at the initial disclosure meeting, so it is important to leave the door open. Sometimes, the questions “for now” will lead you to recapitulate the Narrative and Emotion steps of the strategy again. Several iterations may be required until the conversation can be closed.
CONTINUING EDUCATION

Free Continuing Education Courses Available Online: http://flbog.sip.ufl.edu/continuing-education-online/

The SIP designed the following online educational courses in order to keep you current in medical malpractice and patient safety-related issues, and that will help meet your licensure renewal needs. All SIP courses were created by, or in collaboration with, experts in the legal, medical and patient safety fields.

4 CME Credits:

2 CME or CNE Credits:

1 CME or CNE Credits:
1 CME or CNE Credits (continued):

1 CME or CNE Credits (continued):

.5 CME Credits:

Information Only:

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Lecture Requests: http://flbog.sip.ufl.edu/sip-lectures/

LECTURES

Have an MPL expert speak at your next department/team meeting!

Our Medical Professional Liability (MPL) experts are frequently invited to speak to health care providers on a variety of medical and legal industry topics and trends. We truly value the relationships that we have created over the years with our participants and our community health care providers and consider it an honor to provide additional support through education and lectures.

If you would like an MPL expert to speak at your next department/team meeting, simply click the “Request a Speaker” button below. Requestors will be contacted within two business days of the submitted request date.

Request a Speaker
CONTACT US:

Florida Board of Governors
University of Florida
J. Hillis Miller Self-Insurance Program

http://myflsip.org
SIP Office: (352) 273 -7006
Toll Free: (844) MY FL SIP (693-5747)

For Administration:
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For Finance and Accounting:
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Laurie Brown
brownl@sip.ufl.edu

For Insurance Services:
Lynette Belforti
belfortil@sip.ufl.edu

Patti Perry
perryp@sip.ufl.edu
In the past few years, the Anesthesiology Wellness Program has grown substantially, adding eight thriving interest groups on topics ranging from cooking to meditation and increasing participation in all areas of the department by hosting speakers and events.

The wellness program’s mission is to encourage physical activity and mental well-being among members of the Department of Anesthesiology, with the overall goal of improving productivity and morale. Long-term goals include increasing awareness of positive health behaviors, motivating department employees to voluntarily adopt healthier behaviors, and providing a supportive environment to foster positive lifestyle changes.
The care of patients endures as the highest priority for faculty in the Department of Anesthesiology at the University of Florida, Gainesville, Florida. Because patients may require care at all times, faculty must be available to assess and manage patients. For this reason, Department faculty are required to participate in patient care activities at night, on weekends, and holidays in accordance with their professional responsibilities as physicians. This policy was created to facilitate this care, the orderly rotation of call duties, transparency, and orientation of new personnel by providing written guidance on call activities.

I. GENERAL CALL

NORTH TOWER CALL (CALL AM NORTH AND CALL PM)

To maintain outstanding care for patients in the high-risk obstetrical center, and for patients requiring immediate airway management at UF Health, Gainesville, Florida, an attending anesthesiologist will be immediately available in-house at all times in the North Tower.

On working weekdays, this faculty member will arrive promptly at 4:30 pm in the North Tower to begin work that may include providing anesthesia to new patients or transfer of care from other faculty members for anesthetized patients. Duty concludes at 7:30 am of the following day following report to the north tower attending-of-the-day (AOD) and transfer of the AOD telephone. If transfer of the AOD telephone occurs prior to 7:30 am, it is still expected that the outgoing attending anesthesiologists will remain available for ALL emergent procedures until 7:30 unless specifically relieved. On weekends and holidays, the faculty member assigned to CALL AM will arrive at 7:30 am to the north tower clinical office with an expectation to work until 6:00 pm. Faculty members assigned to CALL PM will arrive in time to transition care by 6:00 pm and work until 07:30 am of the following day. In general, the faculty member will not be assigned clinical duties on the day of call or the day after call.

In addition to anesthetizing patients in the main operating rooms and outlying locations (e.g., MRI), this faculty member will provide labor and surgical anesthesia to the high-risk obstetrical unit that offers vaginal birth after Cesarean section (VBAC) and other services (Attachment 1).

Because provision of airway management remains a core competency of anesthesiologists, the faculty member must be in-house for a timely response. If called, the faculty member will provide airway support and ventilation to the patient and/or assist a non-anesthesiologist with airway management in outside areas such as the intensive care units (e.g., PICU). Further management of any “code” however will be under the supervision of the designated member of the code team.
To facilitate communication, the North Tower Call AM or Call PM faculty will at all times carry on their person the North Tower AOD telephone with number 352-494-4990. In the event that this cell phone becomes disabled or misplaced, a functional, backup cell phone is available and will be acquired from the lockbox in the North Tower charge nurse’s office.

In addition to anesthesia services, high-risk obstetrical duties, and critical airway managements, described previously, this faculty member will also:

- coordinate and prioritize anesthesia services given available resources
- liaise with the North Tower charge nurse to make necessary changes in the schedule and enable on time starts at 0800
- manage patients in the post anesthesia care unit
- facilitate additional anesthesiology support services for labor epidurals when primary personnel are occupied with provision of anesthesia for Caesarean section (Attachments 3)
- communicate with the South Tower and HVN Tower AODs and subspecialty personnel on call with respect to resource management of other faculty, resident anesthesiologists, and other anesthetists
- communicate with subspecialist faculty members in the event of a case requiring their particular skills at the North Tower
- strictly comply at all times with the Departmental and Residency Review Committee (RRC) policy on resident supervision (2:1 rule) when considering relief of other faculty members, resident anesthesiologists, and anesthetists, (see Attachment 4)
- manage and request additional assistance from the Second Call faculty, subspecialty call faculty, or South Tower AOD as necessary for optimal patient care and the 2:1 RRC policy

On certain clinical schedules, the AOD may be denoted as Call AM North or Call PM.

**SOUTH TOWER NHIGHTHAWK and CALL AM SOUTH**

To maintain outstanding care for traumatized patients and accreditation of the UF Health Level I Trauma Center, an attending anesthesiologist will be immediately available at all times in the South Tower.

The State of Florida Department of Health Trauma Center Standards specifies the following requirement for a Level I Trauma Center (Attachment 5):

“An anesthesiologist shall be in-hospital and promptly available for trauma patient care 24 hours a day. The anesthesiologist shall be board certified or actively participating in the certification process with a time period set by each specialty board and have privileges from the hospital to provide anesthesia and trauma care services for adult and pediatric patients.”
To meet this requirement during nights, weekends, and holidays, a system termed “Nighthawk” is used by the Department of Anesthesiology. Three faculty members will be assigned as nighthawks by the Chair and relieved from other clinical assignments (including any call duties) for a period of approximately three months. During this time, these three faculty members will be responsible for care of all patients requiring anesthesiology services in the South Tower from 6:00 pm to 7:30 am everyday (including holidays and weekends). At any time during the duty period, one of the nighthawk anesthesiologists will be immediately available to care for trauma patients in the South Tower. The exact scheduling of the anesthesiologists will be delegated to the three nighthawks based on their own needs with oversight and approval of the departmental Chair or Chair’s designee. During this three month time period, leave will not accrue or be expended, and meeting days will be reduced on a prorated basis by 5 days/quarter for full time faculty. For this reason, a small additional stipend is paid for loss of personal leave.

In addition to anesthesia services, described previously, this faculty member will also:

- coordinate and prioritize anesthesia services given available resources
- liaise with the South Tower charge nurse to make necessary changes in the schedule for the next day (with consultation of the incoming North Tower AOD, if possible) and enable on time starts at 0800
- manage patients in the post anesthesia care unit
- communicate with the North Tower and HVN Tower AODs and subspecialty personnel on call with respect to resource management of other faculty, resident anesthesiologists, and other anesthesiologists
- communicate with subspecialist faculty members in the event of a case requiring their particular skills at the South Tower
- facilitate the morning starting cases by surveying and helping in preoperative holding on the morning after call until transition of duties to the South Tower AOD
- strictly comply at all times with the Departmental and Residency Review Committee (RRC) policy on resident supervision (2:1 rule) when considering relief of other faculty members, resident anesthesiologists, and anesthesiologists, (see Attachment 4)
- manage and request additional assistance from the Second Call faculty, subspecialty faculty, or South Tower AOD as necessary for optimal patient care and the 2:1 RRC policy

To facilitate communication, the Nighthawk faculty will at all times carry on their person the South Tower AOD telephone with number 352-260-7638. In the event that this cell phone becomes disabled or misplaced, a functional, backup cell phone is available and will be acquired from the lockbox in the South Tower charge nurse office.

Except in the case of an extraordinary emergency, the Nighthawk will not be responsible for the high-risk obstetrical or airway management services in the North Tower. The Nighthawk may, however, be called to assist with airway management in the South Tower and rarely in HVN if existing coverage permits.

“Mass Casualty” refers to circumstances that could occur outside or inside the hospital, resulting in the receipt of many casualties, through the Emergency Department (E.D.), that would stress one or more departments within the hospital. For example, multiple motor vehicle accidents may cause partial or full activation of the Shands Mass Casualty Plan. In the event of activation, the South Tower Nighthawk will immediately notify the Operating Room (O.R.) Medical Director and
Department of Anesthesiology Chair. The Medical Director of the O.R., in conjunction with O.R. Nursing Director, will assess and coordinate resources needed to provide operative care for casualties requiring surgical services (Attachment 6).

SECOND CALL NORTH

The primary responsibility of this faculty member is to relieve non-call anesthesiologists in an orderly manner consistent with outstanding patient care, anticipated operating room needs, and the 2:1 RRC resident physician supervision rule. If on an academic day, the faculty member should report to the North Tower clinical office at 4:30 pm to provide this service or call the North Tower AOD if arriving from an outlying location. On the weekends, the North Tower AOD, South Tower AOD, HVN Tower subspecialty personnel, or Nighthawk will contact this faculty member if their services are needed. When relieving non-call attendings, a transfer of care will occur with verbal report and written documentation of the transfer on the patient anesthetic record. If requested and available for unusual circumstances, this faculty member will provide relief to the FSC or CSC faculty if needed. Once relieved, this Second Call North faculty member is subject to recall at all times by the North Tower Call AM, CALL PM, South Tower CALL AM, subspecialty HVN Tower personnel, or Nighthawk faculty and will be available by pager and/or telephone to provide services within 30 minutes of contact (consistent with Shands Hospital medical bylaw policy). On weekend days and holidays, the time frame of responsibility will be the same as for North Tower Call AM and Call PM. This duty may be for 24 hours or divided into AM and PM epochs on some days, usually on weekends and holidays. Is so, Second Call AM and PM will have duty hours of 7:30 am – 6:00 pm and 6:00 pm – 07:30 am, respectively. While rendering anesthesia services to patients, faculty will not also provide “rounding” to other patients not specifically mentioned in Attachment 7.

SECOND CALL SOUTH

The primary responsibility of this faculty member is to relieve non-call anesthesiologists in an orderly manner consistent with patient care requirements, anticipated operating room needs, and the 2:1 RRC rule. If on an academic day, the faculty member should call the North Tower AOD to determine where to report for clinical duties prior to arrival at 4:30 PM. Similarly, if arriving from an outlying location, the faculty member should call the North Tower AOD to determine to which tower they should report. When relieving non-call attendings, a transfer of care will occur with verbal report and written documentation of the transfer on the patient anesthetic record. Before departing the hospital, the Second Call South faculty member will ascertain if relief is needed in the North and HVN Towers. If requested and available, this faculty member will provide relieve to the FSC or CSC faculty if needed. Once relieved, the Second Call South faculty member is not subject to recall and has no weekend or holiday duties.

LATE STAY 1, 2, 3, and 4

The primary responsibility of this faculty member is to relieve non-call anesthesiologists in an orderly manner consistent with outstanding patient care, anticipated operating room needs, and the 2:1 RRC rule. If on an academic day, the faculty member should call the North Tower AOD to determine where to report for clinical duties prior to arrival at 4:30 PM. Similarly, if arriving
from an outlying location, the faculty member should call the North Tower AOD to determine to which tower they should report. When relieving non-call attendings, a transfer of care will occur with verbal report and written documentation of the transfer on the patient anesthetic record. If requested and available, the Late Stay anesthesiologist will provide relieve to the FSC or CSC faculty if needed. Once relieved, this Late Stay faculty member is not subject to recall and has no weekend or holiday duties. Late Stays 1-4 have no numerical priority for relief; they should be offered relief by second call attendings, PM call, and Nighthawks.

II. LIVER CALL

To provide care of patients undergoing liver transplantation, the Department will maintain a group of anesthesiologists with skill and interest in liver transplantation. A member of the liver transplant team will always be available to anesthetize patients requiring liver transplantation. The normal call day is 8:00 am to 8:00 pm. However, if a case is to start at 5:00 am or later, the liver transplant anesthesiologist on call for the following day may start the case to improve continuity of care, quality, and patient safety. However, if a case is ongoing from before 5:00 am, relief is be expected at 8:00 am.

III. THORACIC & CARDIOVASCULAR CALL

To maintain care for patients undergoing high-risk thoracic and cardiovascular surgery at UF Health, Gainesville, Florida, an attending anesthesiologist will be on-call and available to report for duty within 30 minutes at all times.

On working weekdays, this on call faculty member will usually be assigned to the room anticipated as the longest running, elective thoracic and cardiovascular surgical case. Alternatively, this person may be assigned to take primary call after covering pediatric cardiac surgical cases or (less commonly) on a non-clinical day. If the latter is the case, the faculty member is expected to arrive promptly by 4:30 pm in the HVN Tower to offer relief for cases performed by the Thoracic and Cardiovascular Surgery division if continued subspecialty care is needed by the operating attending. Interventional procedures involving aortic stent grafting and other vascular surgical procedures, which occur after normal daytime hours and on weekends, should be cared for primarily by the Vascular Call attending unless a TCV primary or co-primary surgeon specifically requests the presence of the on call cardiac anesthesiologist. On weekends and holidays, the faculty member listed on primary call will be expected to assume duties at 07:30 am with an expectation to be on call until 07:30 am of the following day, unless alternative coverage arrangements have been made and communicated to the appropriate operating room personnel.

The cardiac call schedule will have three listed positions: primary call, backup call, and pediatric heart call. The last position will always be filled by someone also participating in the Congenital Heart Center. All three positions may occasionally be filled by the same person depending on available faculty and individual expertise. Typically, at least 2 attendings will be assigned, with either the primary or backup call concurrently assigned to cover pediatric heart call. If multiple cases are running concurrently, it is up to the discretion of the primary call attending to call in backup. The primary cardiovascular call attending should always be notified about upcoming
cardiac surgical cases, unless the case is being performed by a member of the Congenital Heart Center and the primary call person does not perform pediatric cardiac surgical anesthesia.

Heart, lung, and heart/lung transplants involve extensive coordination of multiple resources and frequently entail multiple calls over extended periods of time from the transplant coordinator to the on call cardiac attending anesthesiologist. As such, the attending will likely have advance knowledge of the transplant recipients prior to the resident preoperative assessment. Unless specific patient care concerns exist, it is appreciated that the number of additional calls are limited between the hours of 10:00 pm - 6:00 am for updates on changing start times to reduce sleep deprivation and enhance patient care.

This faculty member will be expected to have Spok messaging installed in order to receive emergent notifications from the Aortic Alert system for relevant cases under the care of a cardiac surgeon.

IV. VASCULAR CALL

To maintain care for patients undergoing vascular surgery at UF Health, Gainesville, Florida, an attending anesthesiologist will be on-call and available to report for duty within 30 minutes at all times.

If academic, the faculty member is expected to arrive promptly by 4:30 pm in the HVN Tower to offer relief for cases performed by the Vascular Surgery division. On weekends and holidays, the faculty member listed on primary call will be expected to assume duties at 07:30 am with an expectation to be on call until 07:30 am of the following day, unless alternative coverage arrangements have been made and communicated to the appropriate operating room personnel.

This faculty member will be expected to have Spok messaging installed in order to receive emergent notifications from the Aortic Alert system for relevant cases under the care of a vascular surgeon.

V. NEUROANESTHESIA CALL

To maintain care for patients undergoing neurosurgical or spine surgery at UF Health, Gainesville, Florida, an attending anesthesiologist will be on-call and available to report for duty within 30 minutes at all times.

If academic, the faculty member is expected to arrive promptly by 4:30 pm in the HVN Tower to offer relief for cases performed by the Neurosurgical or Ortho-Spine Surgery divisions. On weekends and holidays, the faculty member listed on primary call will be expected to assume duties at 07:30 am with an expectation to be on call until 07:30 am of the following day, unless alternative coverage arrangements have been made and communicated to the appropriate operating room personnel.

Additionally, if pediatric spine or neurosurgical cases are ongoing in the North Tower when the Neuroanesthesia Call duties are complete in HVN, they may subsequently be asked to relieve non-call faculty members.
Moreover, the Department will provide timely services to patients suffering stroke that require emergent interventional neurosurgical/neuroradiology services as well. If notified, a faculty member will immediately expedite care of these patients in these HVN hybrid OR suites. The key term to distinguish immediate action is “STROKE TO IR” as shown in appendix where “IR” is interventional radiology (Attachment 2). In contrast, stroke alerts do not require immediate action.

VI. PEDIATRIC CALL

Subspecialists in pediatric anesthesia form a group to care for our youngest patients. A pediatric anesthesiologist will be available for cases involving children under the age of 2 and for complex pediatric cases beyond the normal scope, comfort level, and/or capabilities of non-pediatric anesthesiologists and for concomitant care for pediatric patients in NORA locations (such as Emergency Department sedation cases) that preclude adequate coverage by the North Tower general call team. This responsibility will occur in the North Tower to facilitate efficiencies of faculty effort. In addition, pediatric anesthesiologists taking concomitant primary weekend general North Tower call will be limited to 07:30 am – 8:00 pm activities. Call points will accrue according to the Call Point Schedule.

VII. ACUTE PAIN SERVICE

Physicians working on this service are responsible for acute pain consultation for in-patients, including requests from the trauma service, other surgical services, and critical care medicine. On weekdays, call attendings will assist with evening rounds for patients on the service. On weekends and holidays, physicians should conduct rounds for patients on this service to assist with postoperative management of pain for patients with perineural catheters. In addition, call attendings will be on pager call for each 24 hour period that they are on call (from 6:00 am – 6:00 am) for consultation as well as any urgent/emergent pain blocks/catheters as well as the placement of CSF drainage catheters.

VIII. CHRONIC PAIN SERVICE

For patients under the care of a physician in the chronic pain division of the Department of Anesthesiology, a faculty member will be responsible for afterhours needs. To facilitate this care, a chronic pain service attending physician will be available by pager or telephone.

IX. FLORIDA SURGICAL CENTER

To accommodate surgeries lasting into the early evening an attending anesthesiologist will be assigned to stay late at the Florida Surgical Center (FSC). This person will relieve the other attendings as operating rooms close in the afternoon. Following discharge of the last patient from the post anesthesia care unit, this FSC late stay attending may depart the facility. To accommodate orderly relief of the faculty and staff at all locations, the FSC late stay attending will not bear additional call responsibilities when assigned to this duty. In general, assignment will be limited to those faculty who normally anesthetize patients on a routine basis at FSC. If operations at FSC are scheduled to last uncharacteristically late into the evening, this faculty member may call the North Tower AOD for possible relief as available.
X. CHILDREN’S SURGICAL CENTER

To accommodate surgeries lasting into the early evening an attending anesthesiologist will be assigned to stay late at the Children’s Surgical Center (CSC). This person will relieve the other attending as operating rooms close. Generally, the non-late stay anesthesiologist will have been on neonatal call the previous day. Following discharge of the last patient from the PACU of the CSC, late stay attending may depart the facility. To accommodate orderly relief of the faculty and staff at all locations, the CSC late stay attending will not bear additional call responsibilities when assigned to this duty. No call points will accrue for CSC late stay faculty. In general, assignment will be limited to those faculty members who normally anesthetize patients on a routine basis at CSC. If operations and PACU admissions at CSC are scheduled to last into the evening (past 9 pm), the late stay anesthesiologist may seek relief from the neonatal call anesthesiologist, if available.

XI. CRITICAL CARE MEDICINE

Critical Care Medicine (CCM) physicians provide care to critically ill patients. These units are staffed by a multidisciplinary team of expert physicians and include a neuro-intensive care unit in the North Tower (NSICU), a burn intensive care unit (BICU), a surgical intensive care unit in the South Tower (4 East), a trauma intensive care unit in the South Tower (4 West), and a unit caring for cardiovascular surgery patients (CVICU). Scheduling of the respective units will be coordinated between the various responsible departments by the CCM Chief. The CCM call schedule will be made by the CCM chief with oversight by the Associate Chair for Clinical Affairs and with liaison with the CVICU Medical Director and SICU Medical Director. Any physician assigned to the clinical care of patients during the daytime in any of the ICUs is expected to be available until 7pm nightly. The CVICU daytime attending in the HVN is expected to be physically present until 7pm nightly when duties are transferred to the HVN ICU Night attending. Burn Unit attendings are expected to be available on home call for 24 hours of their assigned coverage day.

XII. VETERANS ADMINISTRATION MEDICAL CENTER

The Veterans Administration Medical Center is a hospital separate from the Shands Healthcare system and supervised by a separate governing body. Although some VAMC anesthesiologists also enjoy University of Florida faculty appointments, the VAMC Anesthesia Service maintains a separate call policy independent of the University of Florida Department of Anesthesiology.

XIII. HOLIDAY CALL

Faculty members are expected in general to participate in call on holidays, which are Independence Day, Labor Day, Veterans’ Day, Thanksgiving Day, Christmas Day, New Year’s Day, Martin Luther King Day, and Memorial Day. In general, these holidays will be linked to weekends so that a faculty member may be on call during the holiday and part of the associated weekend. Generally, faculty members will be on call for two holiday periods.

XIV. CALL POINTS

Call points will be used to record call effort and provide a transparent, numerical basis for fairness
to faculty and division call assignment. The number of points assigned for any particular call assignment is decided by the Chair in consultation with the Faculty Call Committee, currently comprised of the Service Chiefs. This Committee will meet at least quarterly and may review and consider revision of call points for each assignment based on the needs of our patients, department, hospital, and faculty at any such meeting. A database of call points will be maintained by Department of Anesthesiology administrative staff and be available on the Bridge (https://bridge.ufhealth.org/com-anest/faculty-administrative/faculty-call-information/) in the interest of transparency in call assignment. A detailed listing of call points for each assignment is available on the Department’s Bridge site. Following each quarter, faculty will receive notification to verify reconciled call point availability and assignment via Insights reports within OpenTempo, following which the fiscal office will remit compensation of additional call services.

XV. FACULTY CALL COMMITTEE

The Faculty Call Committee will be composed of the Service Chiefs. This Committee will generally meet on the first Monday of each month to review this Call Policy, point assignment, and other issues related to faculty call that require attention. A simple majority vote shall allow passage of a policy for consideration of implementation by the Chair and/or Leadership Committee.

XVI. CALL INCENTIVE PAY

Additional pay for performance is available to faculty who have meet or exceed expectations for call efforts as measured using call point tabulations. Two types of incentives are available:

1. **Quarterly Call Point Incentive.** Following each academic quarter, all call points will be tallied and compared to the expected call point effort. “Call points” for these purposes consist of the net sum all of the above categories of call, additional call for subspecialty services on a “points + time” model. After-5 points, TBAs, subspecialty weekend TBAs (currently GI and cardiac), AOD points, and Ortho Saturdays. Faculty exceeding their individual quarterly call requirement from all sources will be paid following the quarter after allowing for administrative time to facilitate payment. Anticipated dates of payments will be posted on the Department’s intranet site. Note: the fourth academic quarters has four 28-day rotations, instead of the standard three 28-day rotations in the quarters 1, 2, and 3. Call points in excess of 28 points per month (or contracted call assignment) are awarded $190/point. Those carrying a negative balance with respect to their individual call requirement will be expected to zero-balance this debt by the end of the next quarter at the latest.

2. **Annual Call Point Incentive.** These payments are designed to incent faculty to complete their call assignments each month and to proactively seek call assignments when falling behind compared to expectations. Following the conclusion of an academic year, any faculty member who has achieved their quarterly call point assignments for the entire academic year will be eligible for this incentive. Faculty members who do not meet call point assignments for any quarter are not eligible for this incentive. It is the responsibility of the faculty member to monitor progress towards the goal of meeting his quarterly call point assignment when contemplating total call taken, leave, meeting attendance, and other considerations. Although month-to-month call point totals for a faculty member may be in
a negative variance, quarterly call point totals are expected to be zero or positive compared to assignment. Call point totals are available on the Departmental intranet. Anticipated dates of payments will be posted on the Department’s intranet site. Points accrued for additional call for subspecialty services on a “points-per-time” model, After-5 points, TBAs, subspecialty weekend TBAs (currently GI and cardiac), AOD points, and Ortho Saturdays will be applied to faculty member’s call requirement in lieu of payment for individuals who have not met their quarterly call requirement.

“Full call” consists of an expectation for achieving 28 points/28 day rotation, or 365 points/year from all sources. There are currently 3 ways to reduce quarterly/annual call requirements (see section XVIII below):

1) Agreement in writing from the faculty member and Department Chair, including a call point reduction (or increase), along with an FTE adjustment and effective date.

2) Family Medical Leave (FMLA): Faculty members may submit FMLA paperwork for any qualifying condition. Upon approval, call will be reduced for the quarter by the total number of days absent. FMLA guidelines and submission requirements for the University of Florida College of Medicine Faculty can be found at: https://benefits.hr.ufl.edu/time-away/fmla/

3) Approved Military Leave. Upon submission of verified military orders, faculty members will reduce their call requirement by 1-point per day of required presence.

3. Annual Clinical Incentive. Afterhours and weekend/holiday activities are an important aspect of clinical care for our patients. Valuing these efforts, one requirement for eligibility for an annual clinical incentive (if any exists for a given year), is successful completion of one’s annual call point assignment as described above. For faculty members who participate in the call system, if a faculty member is not eligible for an annual call point incentive, he will not be eligible for an annual clinical incentive.

XVII. “Double-Dipping”

Certain subspecialty calls (liver, neonatal, backup CV, peds CV) may be assigned/requested concomitantly in the following pairings:

- Peds CV: Neonatal, Late Stay, Second call, CV call, Backup CV call
- Neonatal: Peds CV, Late Stay, Second call, AM North
- Backup CV: Peds CV, Late Stay, Second call, AM North
- Livers: Late Stay, Second Call, AM South
- APS:

1. The faculty member should report to the AOD at 1630 at the latest to receive an assignment for call. Alternatively, the AOD may contact the provider with an additional assignment for the clinical niches in question. If a subspecialty call prevents a faculty member from performing the concomitant general call duties, the call points from the general call may
not be collected.
2. If the subspecialty faculty member is able to cover at least one general OR while fulfilling concomitant general call then points will be paid out as scheduled.
3. If another general or subspecialty call team member must stay past the point at which they would ordinarily be offered relief (or gets called back in from home) due to a subspecialty call member being unable to cover any general call duties, the time-based points accrued by the subspecialist should be transferred to the general call person who should have been relieved (or stayed at home).
4. If a faculty member is disadvantaged by another’s double-dipping assignment, that faculty member should identify the issue to either the AOD or the double-dipping faculty member for resolution.
5. Examples:
   a. Dr. X is on CV backup call and late stay. Dr. X is doing a 1:1 cardiac case and unable to take a general OR case. Late stay points will be forfeit.
   b. Dr. X is on neonatal call and AM North. Dr. X must call in Dr. Y on second call to cover the general OR while he/she does a 1:1 case in the NICU. Hourly points accrued for the neonatal case will be transferred to Dr. Y. Dr. X will still accrue base points for AM North and neonatal call. Dr. Y will still accrue points for second call.
   c. Dr. X is on Liver call and 2 South, but unable to take any general ORs while 1:1 with a liver transplant. Dr. Y is the last late stay in-house. Dr. X will not accrue 2S points, and Dr. S will be paid 1 point/hour from the time from which the last late stay was relieved.

Any disagreements with respect to distribution of call points will be determined by the Associate Chair for Clinical Affairs or Chair if necessary.

XVIII. Revocation of Call Assignment

In the event that a faculty member desires to opt out of faculty call for personal reasons, an opt-out may be available to accommodate this request. In this case, a personal appointment with the Chair should be made to discuss the reasons and availability of other faculty to meet the assigned call duties. If sufficient resources exist, the Chair may approve this request with a negative salary adjustment of 20% (or prorated reduction based on the % of call reduced) for the faculty member. Additionally, some associated fringe benefits will be similarly adjusted. In the event that the faculty member wishes call responsibilities again, a similar appointment with the Chair should be made to discuss the reasons and possibilities of receiving a call assignment. The Chair may or may not approve this request according to the clinical needs of the Department and other considerations. A faculty member who has opted out of regularly assigned call may volunteer for call duties after all other faculty are assigned call duties. Payment for these call points will be adjusted downward by the Chair until the standard faculty assignment of 28 points/rotation threshold is achieved.

XIX. Working Post-Call

Every effort will be made to schedule faculty members in manner that promotes a rest period between consecutive daily clinical service assignments. Faculty members who are actively
involved in billable services, either on a points + time call model, 2N, APS, or ICU assignment between 2300 – 0600 Sunday evening to Thursday morning prior to a non-holiday weekday should constitute need for relief by the daytime team with a credited post-call clinical assignment. Additionally, if relief is not immediately available OR the provider wishes to stay, then they will accrue additional 1 point/hour for services from 0730 – noon or a full TBA if they work clinically past noon.
Attending Call Coverage Summary

Relief from General OR Duty Order:

Early Out (defined by AOD Schedule)
Non-call faculty
Late Stay 1,2,3, and 4 (no order)
Second Call South
Second Call North

Always in House:
North Tower AOD (Call AM North and PM)
South Tower AOD (Call AM South or Nighthawk)
CVICU attending/ICU Nights in HVN

Communications:
North Tower AOD (Call AM North and PM):
352-494-4990

South Tower AOD (Call AM South or Nighthawk):
352-260-7638

HVN AOD (Weekdays until 1700) 352-256-9151

Maximal Anesthetizing Locations:
2 locations or less if resident physician involved
4 locations or less if no resident physician involved consistent with good patient care

Weekday General Call Hours:
4:30 pm to 7:30 am for North Tower Call PM
4:30 pm to relief for second and late stay calls
6:00 pm to 7:30 am for South Tower Nighthawk

Weekend/Holiday General Call Hours:
7:30 am to 6:00 pm for North Tower Call AM
6:00 pm to 7:30 am for North Tower Call PM
7:30 am to 6:00 pm for South Tower Call AM
6:00 pm to 7:30 am for South Tower Nighthawk

Return from of home call:
30 minute maximum from notification

Points:
28 points/month
Monthly Reports / Quarterly Reconciliations
Not modified for leave except approved
FMLA and Military Leave

Point overage: $190/point for quarterly reconciliations for points >28 points/rotation. Every quarter must have zero of positive variance to qualify for annual call and clinical incentive

Holiday Call:
Minimum of 2 holiday weekends per year Last

Updated:
April 1, 2021
List of Attachments

1. Committee of Origin: Obstetrical Anesthesia, OPTIMAL GOALS FOR ANESTHESIA CARE IN OBSTETRICS (Approved by the ASA House of Delegates on October 17, 2007 and last amended on October 22, 2008)
3. OB Anesthesia Coverage Guidelines for the University of Florida Department of Anesthesiology
4. ACGME Program Requirements for Graduate Medical Education in Anesthesiology, 2008
5. Florida Department of Health, Trauma Center Standards, Pamphlet 150-9, January 2010
7. Other Services Allowed while Concurrently Directing Anesthesia
8. Aortic Alert Pathway
9. HVN Communication Pathway
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Note: Approved holidays are regarded as Friday/Saturday/Sunday depending on how the holiday falls.

1: Based on 28 day, 4 week rotation
2: Also, 1 point/hour of actual case time for after 6pm weekday/all weekend cases. Report case to Katye Avery. 3: Co-staffed with Congenital Heart Center (CHC) anesthesiologists

* + 1 point/hour after 1330 for max 11 points

Updated: 3/31/21
VISIT GAINESVILLE
FLORIDA

12 MONTHS OF ADVENTURE IN NORTH FLORIDA
DINING | CULTURE | NATURE | SPORTS | ACCOMMODATIONS

Photo by Jennifer Adler at JenniferAdlerPhotography.com
Gainesville isn’t like any other place in Florida. Or any other place at all, for that matter. Our combination of college-town vitality and natural beauty makes us one of a kind, a place where nature and culture meet.

We’ve got small-town hospitality with big-city amenities, minus the big-city hassles. It’s where Southern traditions meet international influences and where down-home meets upscale. It’s a place where people who were just passing through wind up lingering, captivated by the possibilities: World-class art collections. Championship sports teams. Outdoor activities you won’t find anywhere else. It’s all here, in town and around our North Central Florida environment.

Read on to discover more about what will draw you here – and make you want to stay.
GAINESVILLE SPORTS COMMISSION

A Strong Sports Community

The City of Gainesville and Alachua County, FL continue to be known as a strong sports community being home to many championship teams, including multiple NCAA titles and past and present Olympians. Conveniently located in North Central Florida, the Gainesville Sports Commission has been hosting events since 1988. Our area offers athletes and their families state-of-the-art facilities, comfortable hotels and great amenities, all with a small-town charm. Recently, we have grown our sports market by expanding into youth baseball and fast pitch softball with a new 16-field complex, Champions Park of Newberry, FL. During a break in the event or tournament, participants and their families can enjoy Alachua County, FL’s great amenities like watching a University of Florida athletics game, dining and shopping downtown, or floating down our natural springs and rivers.

Need a hotel? Check out our preferred hotels: www.gainesvillesportscommission.com/preferred-hotels
Paddle boarding on the Santa Fe River with Drift SUP

NATURE
Outdoor Adventures Await
Bison, horses and alligators roam the savannah of Paynes Prairie Preserve State Park, just miles from the Gainesville city limits. Bike, walk or canoe through the park, or join a ranger-led overnight trip into its 22,000 acres. The prairie is one of more than a dozen state parks in the region, with many centered on the crystal-clear freshwater springs that bring swimmers, paddlers and divers to our area. Floating down the river in a tube at Ichetucknee Springs State Park is a can’t-miss warm-weather tradition, but the springs beckon year-round for hiking and paddling. At O’Leno State Park, visitors can cross a suspension bridge over the Santa Fe River to the spot where the water dives underground, re-emerging at the neighboring River Rise Preserve State Park.

Cyclists can explore the paved Gainesville-Hawthorne State Trail and the new Archer Braid Trail or mountain bike at San Felasco Hammock Preserve State Park, a favorite for beginners and experts alike.
Inspire Your Artistic Side

CULTURE

352walls/The Gainesville Urban Art Initiative is part of an international urban art movement that will strengthen our cultural stature and will change the nature of our community with creativity.

Regional artists
The area that inspired Marjorie Kinnan Rawlings to write the classic novels “The Yearling” and “Cross Creek” still fuels creativity today. (You can see her home at Marjorie Kinnan Rawlings Historic State Park near Gainesville.)

Dive into Gainesville’s arts scene at the downtown art walk on the last Friday of each month. Meet artists in their studios, watch demonstrations and enjoy live music on the self-guided tour. Anchoring downtown is the Hippodrome Theatre, where professional actors and directors put on dramas, musicals and comedies in a limestone-columned 1908 building. “The Hipp” also shows art-house films and critical favorites in its cinema, as well as local art in its gallery.

Festivals and performances abound, from plein air paint-outs and juried art shows to a free Friday concert series downtown.

At the University of Florida, you’ll find the Harn Museum of Art, where national touring exhibits join works from the Harn’s collections of African, Asian, modern and contemporary art. Break for lunch at the Harn’s Camellia Court Café before heading next door to the Florida Museum of Natural History and its butterfly rainforest. The third gem in the crown of UF’s Cultural Plaza is the Phillips Center for the Performing Arts, which hosts touring acts and world premieres as well as performances by Dance Alive, Gainesville’s professional company. Across campus, the Gothic-style University Auditorium welcomes visiting acts as well as performances by professors and students in UF’s music program.
Ben Hill Griffin Stadium, home to the Florida Gators

UNIVERSITY OF FLORIDA
Gothic Splendor and Gator Glory

A live alligator named Albert served as the mascot until 1970.
Bells ring out from the carillon, their music echoing off the ivy-clad bricks and through the oak-lined plazas of the University of Florida campus. You can wander amid Collegiate Gothic buildings dating to 1905 or get swept up in the excitement of 88,000 fans at Ben Hill Griffin Stadium, home to the Florida Gators. (Not visiting during football season? You can still explore the stadium, including the Heavener Football Complex, with displays of Heisman and NCAA National Championship trophies.)

Gator sports go beyond the gridiron, with basketball, baseball, gymnastics and a dozen more intercollegiate sports filling the stands.

Those in search of nature and culture will find it throughout the 2,000-acre campus, from the bat houses at Lake Alice to the triple play of attractions – art museum, natural history museum and performing arts center – at the university’s Cultural Plaza. Other attractions dot the campus, from walking trails to interactive exhibits and galleries.
Visit the Santa Fe College Zoo—the only college in the country with an accredited teaching zoo on campus.
Where else can you start the day with breakfast pizza at a farmer’s market, travel back in time at a living-history farm, then step into a tropical garden filled with butterflies before fueling up with a farm-to-fork dinner and catching an up-and-coming band? Gainesville’s vibrant, youthful culture might inspire you to kick your itinerary into high gear. But if you’d rather kick back, we’ve got that covered, too.

You might opt to spend the day at the University of Florida’s Cultural Plaza, visiting the Harn Museum of Art and Florida Museum of Natural History before taking in a big-name touring act at the Phillips Center for the Performing Arts. Or you could marvel at the bamboo thickets and giant lily pads of Kanapaha Botanical Gardens, climb down 200 steps into the mysterious Devil’s Millhopper Geological State Park or feed carrots to the residents of a farm for retired horses.

Perhaps you’ll venture north to discover the springs that pump millions of gallons of crystal-clear water into the rivers every day, explore our surrounding small towns or head for the high-octane thrills of Gainesville Raceway, home to the Gatornationals drag races. Whatever your passion, the nature and culture of Gainesville and Alachua County await.
Gainesville Raceway
11211 N. County Rd. 225, Gainesville
(352) 377-0046 • www.autoplusraceway.com
Motorsports enthusiasts can enjoy the sights, sounds and smells of drag racing on the world-renowned 1/4 mile drag strip. Host of the annual Gatornationals drag races.

Bivens Arm Nature Park
3650 S. Main St., Gainesville
(352) 334-5067 • www.cityofgainesville.org
Newly rebuilt boardwalks and overlooks, new hiking trails, new playground equipment, and other upgraded amenities now await visitors to one of Gainesville’s oldest nature parks. The forests and wetlands in this park provide an important buffer between urban Gainesville and the extensive natural areas of Paynes Prairie, and a convenient getaway to enjoy the peace and quiet of natural North Florida.

Butterfly Rainforest
UF Cultural Plaza SW 34th St. & Hull Rd., Gainesville
(352) 846-2000 • www.flmnh.ufl.edu/butterflies/
Enjoy hundreds of exotic butterflies in a rainforest setting and watch as they flutter around, stopping only to feed and land on flowers. This is a one-of-a-kind attraction that you won’t soon forget!

Canterbury Equestrian Showplace
23100 W. Newberry Rd., Newberry
(352) 472-6758 • www.canterburyshowplace.com
A beautiful horse show facility dedicated to bringing quality equine events to Alachua County. A large covered arena seats 2,000 with 26 stalls, five outdoor rings, a cross country course, clubhouse, restroom and shower.
Devil’s Millhopper Geological State Park
4732 Millhopper Rd., Gainesville
(352) 955-2008 • www.floridastateparks.org/devilmillhopper/
Devil’s Millhopper is a National Natural Landmark where a bowl-shaped sinkhole 120 feet deep leads to a miniature rainforest that thrives even in dry summers. Enjoy picnicking and learning about this sinkhole through interpretive displays.

Dudley Farm State Park
18730 W. Newberry Rd., Newberry
(352) 472-1142 • www.floridastateparks.org/dudleyfarm/
Listed on the National Register of Historic Places, this authentic working farm demonstrates the evolution of Florida farming from the 1850s to the mid-1940s through three generations. Enjoy the visitor center, picnic area and nature trail.

Florida Museum of Natural History
UF Cultural Plaza SW 34th St. & Hull Rd., Gainesville
(352) 846-2000 • www.fmmh.ufl.edu
The Florida Museum is the state’s official Natural History Museum, where you can witness a South Florida Calusa Indian welcoming ceremony, experience a life-size limestone cave and see a mastodon from the last Ice Age.

Hawthorne Historical Museum and Cultural Center
7225 SE 221st St., Hawthorne
(352) 481-4491 • www.hawthorneflorida.org/museum.htm
The Hawthorne Historical Museum is on historic Johnson Street, on the south end of town close to where Johnson joins U.S. Hwy. 301. Hours are 1 to 4 p.m. Saturdays.

High Springs Community Theater
130 NE 1st Ave., High Springs
(386) 454-3525
www.highspringscommunitytheater.com
High Springs Community Theater is a private, nonprofit corporation dedicated to staging high-quality family entertainment through amateur theater productions using the donated talents of residents of High Springs and surrounding communities. HSCT produces five main stage productions each year, and a Summer Youth Theater Program.

The Harn Museum of Art
UF Cultural Plaza SW 34th St. & Hull Rd., Gainesville
(352) 392-9826 • www.harn.ufl.edu
The Samuel P. Harn Museum, opened in 1990, is dedicated to promoting the power of the arts to inspire and educate people and enrich their lives. More than 8,000 works are presented in the museum’s various collections, which include photography and Asian, African, modern and contemporary art.
The Hippodrome Theatre
25 SE Second Pl., Gainesville
(352) 375-4477 • www.thehipp.org
Open for more than 30 years, the Hippodrome Theatre is North Central Florida’s premier performing arts organization. Located in the heart of Gainesville’s historic downtown, the Hippodrome offers eight live Mainstage productions each year, including comedies, musicals and holiday favorites.

Historic Haile Homestead
8500 SW Archer Rd., Gainesville
(352) 336-9096 • www.hailehomestead.org
The Historic Haile Homestead is unique for its “Talking Walls.” The Haile family and friends wrote on the walls of the home—which helps tell the history of their house. Listed on the National Register of Historic Places.

Island Grove Winery
24703 SE 193rd Ave., Hawthorne
(352) 481-9463 • www.islandgrovewinecompany.com
The winery is located southeast of Gainesville. For decades, Alachua County has been the heart of Florida blueberry production and remains so today, producing 25% of the entire state’s production of this flavorful fruit. These wines are made from 100% blueberries with no grape juice or flavorings used and are very low in sulfites.

Kanapaha Botanical Gardens
4700 SW 58th Dr., Gainesville
(352) 372-4981 • www.kanapaha.org
Sixty-two-acre Kanapaha Botanical Gardens is Florida’s most diverse botanical garden. Its 24 major gardens include the state’s largest Bamboo Garden, a Vinery, Palm Hammock, Water Gardens, Rock Garden, Rose Garden and the largest Herb Garden in the Southeast.
Marjorie Kinnan Rawlings Historic State Park
18700 County Rd. 325, Cross Creek
(352) 466-3672
www.floridastateparks.org/marjoriekinnanrawlings
Visitors to this Florida homestead can walk back in time to 1930s farm life. See Marjorie Kinnan Rawlings’ cracker-style home and farm, where she lived for 25 years and wrote her Pulitzer Prize-winning novel “The Yearling.” The site is a National Historic Landmark.

Matheson Museum
513 E. University Ave., Gainesville
(352) 378-2280, www.mathesonmuseum.org
Uncover Alachua County’s rich heritage at the Matheson Museum, which includes an exhibition hall with library and archives, the 1867 Matheson House, the Tison Tool Museum and Sweetwater Park native plant garden. Public programs and events throughout the year offer ways to discover the past in the heart of downtown Gainesville!

Micanopy Historical Society Museum
607 NE 1st Ave., Micanopy
(352) 466-3200 • www.afn.org/~micanopy
The Micanopy Museum, located in the 1896 Thrasher Warehouse, invites you to explore life in old Florida—from Timucuan Indians to the arrival of the Spanish, William Bartram’s descriptions of native flora and fauna, settlement in the early 1800s, the Seminole Wars, Civil War and town development to the present.

Morningside Nature Center and Living History Farm
3540 E. University Ave., Gainesville
(352) 334-3326 • www.cityofgainesvilleparks.org
Gainesville’s premier nature park, where more than six miles of trails wind through sandhill, flatwoods, cypress domes and areas where native vegetation is being restored. Morningside boasts a spectacular wildflower display and opportunity to see a diverse array of wildlife. At the Living History Farm, visitors can observe daily life in 1870 as staff in period attire interpret bygone days through chores and activities.

O’Leno State Park
410 SE O’Leno Park Rd., High Springs
(386) 454-1853 • www.floridastateparks.org/oleno
As the Santa Fe River courses through the park, it disappears underground and re-emerges more than three miles away. Built in the 1930s, the park’s suspension bridge still spans the river. Enjoy picnicking, fishing, canoeing, bicycling and hiking.

Wildlife Spotting
While Gainesville is known for the University of Florida Gators, you can also see their real-life counterparts in the area. Just be sure to maintain a respectful distance and never feed them.

A favorite spot to see gators is the La Chua Trail at Paynes Prairie Preserve State Park, where you’ll also find sandhill cranes in the winter. Lucky visitors may also catch a glimpse of bison here, as well as wild horses descended from those brought here by Spanish explorers.

Birders flock to local stops along the Great Florida Birding and Wildlife Trail, including Chapman’s Pond and Morningside Nature Center. Wrap up a day of wildlife watching with a stop at the bat house on the University of Florida campus, where tens of thousands of mosquito-eating bats emerge just after sunset.
Paynes Prairie Preserve State Park
100 Savannah Blvd., Micanopy
(352) 466-3397 • www.floridastateparks.org/paynesprairie
Paynes Prairie Preserve is a National Natural Landmark that provides habitat for alligators, bison, wild horses and more than 270 species of birds. An observation tower provides a panoramic view. Enjoy hiking, horseback riding and bicycling on eight trails. Camping is available.

Poe Springs Park
2800 NW 182nd Ave., High Springs
(352) 454-1992 • www.florid springs.org/visit/map/poesprings
Poe Springs Park contains 202 acres of scenic park property and its own spring. The park contains a playground for children, a softball field, two volleyball courts, five covered pavilions and its own lodge for weddings, birthdays and reunions.

Retirement Home for Horses at Mill Creek Farm
Located off of County Rd. 235A, Alachua
(386) 462-1001 • www.millcreekfarm.org
A 265-acre farm that provides lifetime care to horses seized by law enforcement; those rescued by the SPCA or Humane Societies; horses retired from government service such as police patrol, state or federal parks; horses used by handicapped riding programs; and circus horses. Enjoy your visit with these peaceful creatures and don’t forget your admission: 2 carrots.

River Rise State Park
410 SE O’Leno Park Rd., High Springs
386-454-1853 • www.floridastateparks.org/park/River-Rise
The Santa Fe River goes underground in O’Leno State Park and reemerges over three miles away in River Rise Preserve State Park as a circular pool before resuming its journey to the Suwannee River. Surrounded by quiet woods and huge trees, anglers can spend a relaxing afternoon fishing on the river.

San Felasco Hammock Preserve State Park
12720 NW 109 Ln., Alachua
(386) 462-7905
www.floridastateparks.org/sanfelascohammock
This preserve has one of the few remaining mature forests in Florida. The park offers outdoor adventure to hikers, off-road bicyclists, horseback riders and nature lovers.

Santa Fe College Kika Silva Pla Planetarium
3000 NW 83rd St., Gainesville
(352) 395-5225 • www.sfcollege.edu/planetarium
Since 2006, the Kika Silva Pla Planetarium has been dedicated to enriching the learning environment of Santa Fe College students and the community. It employs the latest educationally innovative technology in a unique immersive learning environment for Santa Fe and University of Florida students and the public of North Central Florida.

Santa Fe College Teaching Zoo
3000 NW 83rd St., Gainesville
(352) 395-5601 • www.sfcollege.edu/zoo
The Santa Fe College Teaching Zoo is situated on 10 forested acres and houses 250 individual animals from 70 species, including white-handed gibbons, red-ruffed lemurs, ocelots, bald eagles, Galapagos tortoises, African grey parrots and Matschie’s tree kangaroo.

Gainesville’s downtown plaza is named for Bo Diddley, who lived in the area. (Growing up, Tom Petty also called Gainesville home.)

Amazon named Gainesville one of the country’s “Most Well-Read Cities” in 2014.

The historic Thomas Center, now a gallery and museum, was once a winter resort for luminaries such as Robert Frost.
Sweetwater Wetlands Park
325 SW Williston Road, Gainesville
(352) 393-8520 • www.sweetwaterwetlands.org
Sweetwater Wetlands Park consists of more than 125 acres of wetlands and ponds, created to improve the water quality of wetlands in Paynes Prairie and the Floridan Aquifer. At the park, you can walk more than 3.5 miles of crushed gravel trails and boardwalks, experience the lush landscape and wildlife from viewing platforms, and learn about the habitat through educational signs and tours.

The Historic Thomas Center and Galleries
302 NE 6th Ave., Gainesville
(352) 334-5067 • www.gvlculturalaffairs.org
Listed on the National Register of Historic Places, the building is a beautifully restored Mediterranean Revival-style hotel. Stroll through the lovely gardens and view the art in the two galleries. You can experience the past through the 1920s-period rooms and local history exhibits. Listen to the interesting history of the property and the Thomas Family with a free cell phone tour.

Local Performance Venues:
The Acrosstown Repertory Theatre
619 S. Main St., Gainesville (Inside the Baird Center)
www.acrosstown.org

The Gainesville Community Playhouse
4039 NW 16th Ave., Gainesville
(352) 376-4949 • www.gcplayhouse.org

The Hippodrome Theatre
25 SE Second Pl., Gainesville
(352) 375-4477 • www.thehipp.org

Phillips Center for the Performing Arts
UF Cultural Plaza SW 34th St. & Hull Rd., Gainesville
(352) 392-2787
www.performingarts.ufl.edu/venues/phillips-center

Stephen C. O'Connell Center
Gale Lemerand Dr. & W. University Ave., Gainesville
(352) 392-5500 • www.oconnellcenter.ufl.edu

University Auditorium
Corner of Union Rd. and Newell Dr., Gainesville
(352) 392-2346 • www.performingarts.ufl.edu/venues

Florida Museum of Natural History’s
Butterfly Rainforest
Experience hundreds of living butterflies from around the world!

www.flmnh.ufl.edu/butterflies • 352-846-2000

$10.50 adults • $9 Fla. residents and seniors 62+ • $6 ages 3-17 • Prices subject to change
January - March

HOGGETOWNE MEDIEVAL FAIRE
This annual Renaissance fair at the Alachua County Fairgrounds comes alive with knights, gypsies, jugglers, strolling minstrels, fair maidens and many more characters in this enchanted event that is open to all. http://www.hoggetownefaire.com

DUDLEY FARM PLOW DAYS
In olden times when sugar cane was harvested, it was a big event. Travel back to those days of yore at the Dudley Farm Historical Park, where history comes alive. Return to Dudley Farm in the Fall for the Cane Boil. www.floridastateparks.org/dudleyfarm

LUCAS OIL DRAG RACING SERIES
Watch to see how fast these machines tear down the quarter mile! www.autoplusraceway.com

GATORNATIONALS
Fulfill your need for speed at the Gatornationals every spring! The event has had such notable occasions as the first 260-mph Top Fuel and Funny Car runs in 1984 and the first 270-mph and 300-mph Top Fuel passé in 1986 and 1992, respectively, all on the quarter-mile. www.autoplusraceway.com

CINEMA VERDE ENVIRONMENTAL FILM FESTIVAL
This 10-day festival seeks to raise consciousness about environmental issues, educate people and mobilize support for solving environmental and social problems. It features educational films and workshops, art shows, an environmental festival and eco-tours. http://cinemaverde.org

GARDEN FESTIVAL
The region’s premier horticultural event, this weekend affair features more than 200 booths offering plants, landscape displays, educational materials, arts and crafts, and food. www.kanapaha.org

KANAPAHA BOTANICAL GARDENS SPRING
GARDEN FESTIVAL
The region’s premier horticultural event, this weekend affair features more than 200 booths offering plants, landscape displays, educational materials, arts and crafts, and food. www.kanapaha.org

GFAA WINTER FINE ARTS FAIR AT TIOGA
This unique festival begins with a night-time opening featuring live music, with lighted artist booths, surrounded by an aerial backdrop of thousands of stringed lights. This festival includes large public art sculptures, many talented artists and local favorites, live stage entertainment, local student art show in the “Kids Zone” and the Tioga Town Center merchants. www.gfaaartsfairtioga.org
April - June

SANTA FE SPRING ARTS FESTIVAL
Voted the “Best Arts & Crafts Festival in Florida,” come meet hundreds of the nation’s finest artists and enjoy hands-on crafts, entertainment, food and more. http://www.sfcollegefoundation.com/spring-arts/index

HIGH SPRINGS PIONEER DAYS
Come to High Springs the fourth weekend in April as the town celebrates its rich farming heritage with contests, food, children’s activities, vendors, rides and games for all ages. www.highsprings.com

MORNINGSIDE NATURE CENTER “GO NATIVE” PLANT SALE
Visit Morningside Nature Center for a look at native plants and inspiration to start your own garden. www.cityofgainesville.org

ORANGE AND BLUE DEBUT
Take a bite out of Gator football at the annual Orange and Blue Game held every spring, where you can see the University of Florida Gators face off against each other in The Swamp. www.gatorzone.com

5TH AVENUE ARTS FESTIVAL
Discover rich, cultural African American heritage at this annual event. www.culturalartscoalition.com

FREE FRIDAYS CONCERT SERIES
Each Friday from May to October sit back and listen to the sounds of local and regional bands as they play on the Bo Diddley Plaza in Downtown Gainesville. www.gvlculturalaffairs.org

SPRING MOONLIGHT WALK
Enjoy a candlelit stroll through Kanapaha Botanical Gardens and remember to bring your picnic basket, blanket and snacks. www.kanapaha.org

WINDSOR ZUCCHINI FESTIVAL
When spring has sprung and the zucchinis start spreading on the ground, you know it’s time for the annual celebration of this delicious veggie with numerous booths featuring arts, crafts and food. www.afn.org/~windsor/page2.html

NEWBERRY WATERMELON FESTIVAL
If you love watermelon, this is the place to be! With fun contests, beauty pageants, and free watermelon, there’s no place sweeter in the county! www.newberrywatermelonfestival.com

Moonlight Walk painting courtesy of Tim Malles
FREE FRIDAYS CONCERT SERIES
Each Friday from May to October, sit back and listen to the sounds of local and regional bands as they play on the Bo Diddley Plaza in Downtown Gainesville. www.gvlculturalaffairs.org

THE CIVIL WAR BATTLE OF GAINESVILLE
The American Civil War will be brought back to life during the re-enactment of the Battle of Gainesville. Civil War re-enactors will stand, fight and fire rifles on the same location where the battle was fought, at Sweetwater Park behind the Matheson History Museum. www.mathesonmuseum.org

FLORIDA MUSEUM OF NATURAL HISTORY BUTTERFLYFEST
Beauty surrounds you as the Florida Museum of Natural History celebrates all things butterfly with crafts, activities, workshops and presentations on preserving these beautiful creatures. www.flmnh.ufl.edu/butterflyfest

July - September

October - December

FREE FRIDAYS CONCERT SERIES
Each Friday from May to October, sit back and listen to the sounds of local and regional bands as they play on the Bo Diddley Plaza in Downtown Gainesville. www.gvlculturalaffairs.org
MICANOPY FALL FESTIVAL
Micanopy Florida is a scenic location for a fall arts and crafts festival. Micanopy is the town that time forgot. This quiet little town bustles with activity as the vendors pour into town and fill Cholokka Boulevard. Many local artists, crafters, and musicians participate in the festival, as well as other artists from across the Southeast.

UNIVERSITY OF FLORIDA HOMECOMING PARADE
Show your support for the home team—or the unfortunate visitor—when you come see the best homecoming parade in the country featuring floats, bands and so much more. www.gatorgrowl.org

GATOR GROWL
Known as the largest student-run pep rally in the world, the Gator Growl takes place in “The Swamp” on the University of Florida campus. This penultimate homecoming event features top entertainers and has been known to attract Oscar winners and former U.S. presidents! www.gatorgrowl.org

DOWNTOWN FESTIVAL & ART SHOW
Featured in the American Bus Association’s 2009 Top 100 Events, this festival showcases 250 of the nation’s finest artists, three stages for live music and the perfect place to begin your holiday shopping. http://www.gainesvilledowntownartfest.org

CANE BOIL & FIDDLE FEST
Each year on the Saturday after Thanksgiving, venture out to Morningside Nature Center to take a look back in time at a real cane boil. The event also features a fiddle contest—fun for the whole family! www.gvlculturalaffairs.org

ART FESTIVAL AT THORNEBROOK
This two-day festival of juried fine art exhibits brings wonderful artists in from around the world for colorful displays that are as pleasing to the soul as they are to the eyes. www.thornebrookart.org

HOMESTEAD HOLIDAYS AT THE HISTORIC HAILE HOMESTEAD
Stroll through the 1856 plantation home decked out in an array of traditional greenery and Victorian finery. Docents in Victorian costume! Enjoy live holiday music and sip some hot cider as you browse a selection of home-baked goodies and special holiday ornaments. www.hailehomestead.org

DOWNTOWN COUNTDOWN NEW YEAR’S EVE CELEBRATION
Ring in the New Year in Gainesville’s vibrant downtown with plenty of live music on the Bo Diddley Plaza. www.gvlculturalaffairs.org
Whether you’re planning an executive retreat, a workshop, a conference or other event, you’ll find a variety of venues from historic homes to contemporary ballrooms, even a riverfront lodge.

Spring and fall conference grants offer funding for corporate, association, non-profit, public or privately funded events.

In addition to hotels and inns, event planners can take advantage of Alachua County’s natural splendor with RV parks, resorts and campgrounds. Easy airport access and plentiful parking mean transportation is never a hassle.

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**JOLIE EVENTS & CATERING**

**Amazing Events Made to Order**

With over 5,000 sq ft, jolie, located in historic downtown Gainesville, can host up to 300 people. The space is fully customizable to accommodate large and small events comfortably and with style.

We craft amazing events for all functions at an affordable price utilizing the expansive in-house services: on-site catering, sound, lighting, décor and more. We believe in creating a worry-free, seamless process for planning and hosting the event you desire. Book a Free Consult Today!

6 W University Ave. | Gainesville, FL 32601
P: 352.377.9337
www.joliecatering.com
Fresh Flavors to Savor

DINING & SHOPPING

“Boathouse” at the Great Outdoors Restaurant

Florida Fun Bikes is a new way to explore downtown

Fresh Flavors to Savor
From Southern classics to international cuisine, Gainesville’s dining options are as diverse as our population. Locally grown food and one-of-a-kind restaurants are the hallmarks of our culinary scene. Sample the highlights on a downtown food tour, a visit to a craft brewery or a day trip to one of the surrounding small towns. In Micanopy, you’ll find antiques and boutiques along an avenue lined with moss-draped oaks, with legendary barbecue and pizza spots nearby. Alachua offers shops and dining in historic homes along a charming main street, while High Springs visitors can dine in a restored 1895 opera house.

In wild, beautiful North Central Florida visitors can taste, tour, sample and purchase delicious wines fresh from the farm at either Blueberry Estate Winery or Island Grove Wine Company. Specializing in fine blueberry wines using the freshest blueberries, these wines are high in antioxidants and made and sold year-round.

A downtown revival has reinvigorated Gainesville’s urban core, where you can snack on artisan ice pops, flip through vinyl albums and peruse the wares of local artists and designers. Shoppers can also stroll the tree-lined Thornebrook Village in northwest Gainesville or the upscale Tioga Town Center and Haile Village Center west of town.

Stock up on souvenirs with local flavor at one of the area’s farmers’ markets, offering handmade soaps, jewelry, jellies, salsas, chocolate and more, often served up with a side of live entertainment.
**AMELIA’S CUCINA CASALINGA**  
Located in the heart of downtown Gainesville. Amelia’s Restaurant has been serving Gainesville’s finest Italian cuisine for the last 20 years. Gainesville residents and visitors consistently vote Amelia’s to the top of every “Best Of” list when it comes to traditional Italian dining. Free parking available in the Sun Center East lot (by Alter Ego Fitness & Liquid Ginger). Parking validation offered for the 2nd Ave. parking garage—please bring your ticket.

235 S. Main St. | Suite 107 | Gainesville, FL 32601  
Located behind Hippodrome Theatre  
P: 352.373.1919 | www.ameliasgainesville.com

**MARK’S PRIME STEAKHOUSE**  
Steaks with Passion  
A unique dining experience that will please the palate and soothe the soul. Complimentary valet service. Available for private dining and banquets.

Downtown Gainsville  
201 SE 2nd St. | Ste 102  
P: 352.336.0077  
www.marksprimesteakhouse.com

**ARTISANS’ GUILD GALLERY**  
Splendid Gifts - Local Fine Arts and Crafts  
- Beautiful downtown Cooperative Art Gallery  
- Fine Arts and Crafts from over 50 Regional Artists  
- Painting, Photography, Jewelry, Pottery, Glass, Wood, Textiles and More!  
- Open Daily: Mon – Sat 10am-7pm; Sun 12-5pm

201 SE 2nd Place | Suite 113 | East of Hippodrome  
Gainesville, Florida 32601  
P: 352.378.1383 | www.artisansguildgallery.com

**The Sweet Tea Restaurant**  
New Century Southern Food  
Monday thru Friday • 11:00AM-2:00PM  
Opening soon for Sunday Brunch  
625 E University Ave, Gainesville FL  
Located in the McKenzie House at Sweetwater Branch Inn  
P: 352-373-6760 • www.sweetteagainesville.com
## ALACHUA COUNTY, FL
### Attractions

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