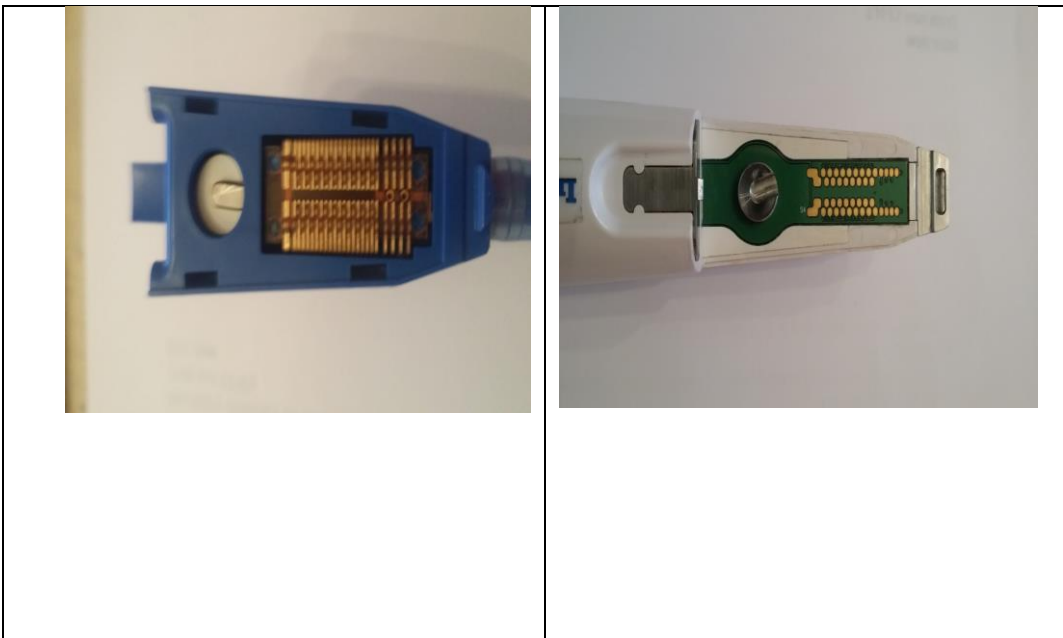


Troubleshooting tips for hTEE/Zura Evo system

1. Click the tab located at the bottom of the Zura Evo screen labeled “Shutdown” and power down the system.
2. Disconnect the Blue hTEE probe from white probe handle. Carefully inspect “Gold Pins” on Blue hTEE probe. The pins should be parallel to each other and not bent. Inspect the connector on the white probe handle and visually check the green/gold contact point for any contaminants/debris and wipe off with an alcohol pad if necessary.



3. Depending on the severity of the bent pins, manually attempt to straighten the pins so that they are returned back to their normal horizontal position.
4. Power up the Zura Evo system and allow the system to run through its boot up phase.
5. Carefully reconnect the Blue hTEE probe to the white probe handle and proceed with scanning as normal.

6. If the problem continues, it is a good indication that the Zura Evo system is not recognizing the probe. Discard the probe and re-attach a “New hTEE probe”.
7. **Always** re-attach the blue dust cap when the hTEE probe is not in use.



8. Please refer to the “HELP” tab located on the touch screen panel of the Zura EVO system for further trouble shooting tips.